

3 Year Warranty

Information about our 3 year warranty program

Detailed Instructions:

Please keep the Operating Manual that was included in the box, your original purchase receipt, and the defective ballast. All of the above mentioned items validate the 3 year warranty on your ballast.

The first step is to request an RMA number by either calling us at 909-979-7392 or emailing our warranty department at warranty@apollohorticulture.com with all of the information below:

First and Last name
Date of Purchase Online Marketplace / Store Name
Brief explanation of your reason for warranty request
Shipping address for your replacement ballast
Contact Phone or Email address

After receiving your RMA number, mail a copy of your original purchase sales receipt with date of purchase, and the defective ballast to the address below:

MEGLOWMART HOLDINGS LLC
20895 Currier Rd # B
Walnut, CA 91789

Website: <http://www.apollohorticulture.com/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.