

## **BenQ W1070 Projector - Warranty**

BenQ comes standard with a 1 year parts and labor warranty. That is typical for the price, in fact with the exception of Epson projectors, there are very few projectors under 1500 with more than a one year warranty.

*BenQ America Corp. ("BenQ") warrants the BenQ LCD Monitor ("Product"), you have purchased from BenQ or from a BenQ authorized reseller/retailer to be free from defects in materials or workmanship under normal consumer use during the warranty period in the continental United States, Hawaii, and Alaska.*

As outlined in the warranty terms, BenQ America Corp. does not warrant products outside of the warranty period nor outside of the continental US, Hawaii and Alaska (collectively, "the US"). In the instance of the XL2420TX, this model is not available for sale outside of the US by BenQ America Corp. and therefore likewise is not serviceable outside of the US. However, BenQ America Corp. will provide service/upgrades to firmware with certain limitations as below.

If you purchase a product from a BenQ authorized reseller/retailer in the US, who agrees to ship the product outside of the US, you will need to contact the reseller/retailer for service options for your product. We may be able to complete repairs submitted through the original reseller/retailer in the US.

All other US purchased products but currently located outside of the US , such as those that were purchased in the US and shipped overseas from a US address, or those that were purchased in the US and taken overseas, will need to be sent to us at the sole cost of the owner, to handle the RMA (Return Merchandise Authorization) process. Please note that BenQ will not return the product to any address outside of the continental US, Hawaii or Alaska. As such, you will need to provide a US return address for the product to be shipped to, following any repairs/upgrades.

**Please note that the preceding statement also applies to other BenQ products sold by BenQ America Corp. or its authorized reseller/retailer in the continental US, Hawaii or Alaska**