

Warranty

Avantree offers 12month warranty for most of our electronic products. However, this offer is valid for purchase through certified resellers and retailers / e-tailers.

Certified reseller / retailer list can be found in where-to-buy section in avantree.com. Also you can check the purchase channel list from www.avantree.com/warranty page. If you cannot find your intended purchase retailer name on the list, please consult with support@avantree.com as this list is changing regularly.

This offer does not cover purchases from unauthorized people / store because there are many second hand / refurbished Avantree products on the market.

All you need to keep are

1. Proof of purchase - such as purchase receipt, online purchase record screenshot, etc. If you bought from avantree.com directly or avantree direct ebay store, then no proof of purchase is required.
2. The main unit - we do not request the accessories or box / packaging.

These should be fairly easy to keep.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.