

Product Warranty

The warranty period is 12 months from the date of purchase of the product. This includes all the main components (main unit, rear camera, power and coaxial cables, mount, etc.) to the exception of consumables (e.g. tape, cable clips) and memory cards. The memory cards are covered by a 6-month warranty period. However, even within the warranty period, if the malfunction is due to user negligence, repairs will be handled for a cost of charge.

Please contact your distributor for more information on the modalities of the warranty service.

Free of charge service

Free of charge service Free of charge warranty service is provided for malfunctions occurring within the warranty period. The customer must provide a copy of the original proof of purchase in order to obtain warranty service.

Charged service

- Malfunction occurring after the warranty period.
- Malfunction caused by user's negligence (damage, disassembly, shocks, etc.)
- Repair following damage occurring during shipment, accident, fire, and natural disasters, unauthorized repairs, tampering, cosmetic damage or other types of damage which are the result of improper handling or abuse.

Other warranty regulations

Although our dashcams can be used as a recording device during accidents, we do not guarantee the proper recording of all videos in case of an accident. Accordingly, we are not responsible for losses due to damages of recorded files, recovery of lost files, and failure.

A/S center

At service center, we do our best to consistently provide quality service and to place great value on the trust of our customers. If any problem occurs in product within 1 year (6months for SD card), free repair service will be provided. Experience Pittasoft's differentiated quality of service for you.

Contact information

- Customer Support | cs@pittasoft.com
- Sales Dept. | sales@pittasoft.com
- Marketing Dept. | marketing@pittasoft.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.