

How to install the drivers for USB 3.0 to Ethernet adapter?

(Windows XP,7,8,8.1,10, macOS)(#CD0025,CD0026,CD0026-2,CD0188,CD0189,CD0190)

1. Download the correct drivers via the enclosed link:

https://www.realtek.com/en/component/zoo/category/network-interface-controllers-10-100-1000m-gigabit-ethernet-usb-3-0-software?tdsourcetag=s_pcqg_aiomsg

Or from CableCreation official website

<https://www.cablecreation.com/download/?ss=cd0026&stype=download>

2, When you installed the drivers, please use your “Administrator” permission (Run as Administrator).

If you were using macOS, please use your “Admin” account to install the drivers.(You probably need to go to left-upper Apple icon → System Preferences → General & Privacy, and allow apps downloaded from APP Store and identified developers)

3, Restart your laptop or Mac.

4, For Windows:

After you installed the driver, if you can see the Ethernet icon on the bottom of your system tray, this should consider as the adapter’s function is good. If you also could not surf the Internet, you probably need to contact your Network Carrier or router supplier for more supports. You probably need to set the correct DHCP server, IP address, subnet mask, default gateway, DNS server.

Windows

Download	Description	Version	Update Time	File Size
	Win7 and Server 2008 R2 Auto Installation Program (Sid:1152921505689616035)	7.52	2020/04/23	10 MB
	Win8, Win8.1 and Server 2012 Auto Installation Program (Sid:1152921505689616255)	8.59	2020/04/23	10 MB
	Win10 Auto Installation Program (Sid:1152921505689615468)	10.38	2020/04/23	10 MB
	Diagnostic Program for Win7/Win8/Win10	2.0.4.2	2019/06/13	13 MB
	Vista and Server 2008 Auto Installation Program	6.27	2018/03/06	9 MB
	WinXP Auto Installation Program	5.23	2018/03/06	9 MB

5. For macOS / Mac OS X:

You can go to the left-upper Apple icon→System Preferences→Network, check if you can see USB 10/100/1000 LAN with the green color icon. If you can see that icon, that indicating the adapter is good. If you also could not surf the Internet, you probably need to contact your Network Carrier or router supplier for more supports. You probably need to set the correct DHCP server or set the correct IP address, Subnet Mask, Router, DNS server.

Others

Download	Description	Version	Update Time	File Size
	MAC OS 10.6 to 10.15	1.0.20	2020/03/05	423 KB

Note: After you have installed the drivers correctly, however, you could not even see the Ethernet icon, the item probably was defective, your PC or Mac's USB ports probably have some problems, you can swap another PC or other USB ports to have a try.

Any additional question, kindly email to us via support@cablecreation.com

CableCreation Support Team