



✉ → 🗣️ : support@casekoo.com

CASEKOO CARE PROGRAM

In order to better your pre-sales or after-sales experience, CASEKOO tries to solve any problems for you. Here are a few possible problems, but not limited to them:

- ① Purchased or received the wrong size/other brand of products;
- ② Received other buyers returned second-hand goods;
- ③ Received products damaged due to delivery;
- ④ Product Replacement within the warranty;

We have 7*24 online professional customer service timely reply to your needs.

How to Contact CASEKOO Service

✉ Send the email to CASEKOO Official Mailbox: support@casekoo.com

✉ Click "CASEKOO US" under the add to cart → Click "Ask a question"

Or Here is the fast link button: [Ask a question](#)

QA of This Crystal Clear Case

Q1: What should I do if I receive the wrong size case or second hand?

A1: We provide new replacement as soon as possible. Whether you received the wrong size, damaged product or have any other problems, please contact us in time. We will deal with it as soon as possible. Click Service Link: [Ask a question](#)

Q2: Does this case affect the use of screen protector?

A2: It does not affect the installation and use of the screen protector at all, and the raised edge of the screen can well protect your screen.