

Warranty Policies

All Pyle products are carefully constructed and thoroughly tested before shipment. Products purchased in the USA are warranted to be free of defects in material and workmanship for one (1) year from the date of purchase. This warranty is limited to the original retail purchaser.

Should the product fail due to factory defect in material or workmanship, your unit will be repaired or replaced at the sole discretion of Pyle.

To obtain warranty service please send in the defective product. You must include the following items:

- A copy of your sales receipt or other proof of purchase
- A brief letter indicating the problem you are experiencing
- Include in your letter your return address, daytime phone number and R.A. number
- Also include a check or money order for \$15.00 for return shipping, handling and insurance

When returning a product to us for warranty service, it must be carefully packed and shipped prepaid to:

Service Center
1600 63rd Street
Brooklyn, NY 11204

Our obligation under this warranty is limited to the repair or replacement of the defective unit when it is returned to us prepaid. This warranty will be considered void if the unit was tampered with, improperly serviced or subject to misuse, neglect or accidental damage.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.