

# Statement of Limited Warranty

## United States

Peg Perego guarantees each of its new infant & toddler products to be free from defects in materials and or defects caused by workmanship when purchased from Peg Perego or an authorized Peg Perego dealer. This does not apply to normal wear and tear or to damage caused by neglect, lack of maintenance, abnormal operation or unreasonable use, damage caused by the use of accessories or parts not manufactured by Peg Perego or components altered and/or disassembled. This warranty does not cover products purchased from unauthorized retailers or not owned by the original consumer. Peg Perego does not cover lost or stolen items/parts. Missing items: Peg Perego will cover the cost of parts and shipping for parts that are missing within 30 days from the date of purchase with a copy of a dated proof of purchase. Proof of purchase is required for warranty service. Peg Perego reserves the right to provide repair or replacement components for infant and toddler products at its discretion.

**Warranty Period: Chassis, Upholstery, Car Seats and Child Bike Seats - 2 YEARS FROM PURCHASE DATE**

**The warranty period starts on the date of purchase with the completion of the warranty registration process.**

**Registration can be done online:**

**[HERE](#)**

Completion of the online form allows for: Two-Year Warranty Coverage AND Product Registration for a Safety Alert or Recall (there is no need to mail the separate form).

*We respect your privacy. The personal information collected is used only by Peg Perego and will not be sold to or used by any other company or organization.*

**Your warranty registration MUST be on file when warranty service is requested. If you have a problem, DO NOT return the product to the store or to Peg Perego before discussing it with the Peg Perego Customer Service Department.** Warranty claims must be made by contacting Peg Perego Customer Service. For fast and friendly service, call toll-free: **1-800-671-1701**; or e-mail: [service@pegperego.com](mailto:service@pegperego.com)

If you have a problem with your product, and if the problem is covered under this warranty, service will be provided free of charge. However, it does not cover the cost of shipping or handling. If the problem is not covered by this warranty, the consumer must pay for all related expenses associated with the services rendered. Peg Perego's obligation under this warranty is limited to the repair or replacement of defective parts as is deemed necessary and as covered under this warranty. During the limited warranty period, product components such as parts, accessories or fabrics, may be discontinued or modified. This may result in replacement or repaired parts different from purchased model. We reserve the right to improve the design of any product without assuming any obligation to modify any product previously manufactured. This warranty is valid only in the original country of purchase. Peg Perego will not ship replacement or repair parts out of country of purchase.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.