

Contact: customer_svc@olivetintl.com

REACTION

KENNETH COLE

Thank you for purchasing a fine **Reaction Kenneth Cole** product. We take great pride in our products and their workmanship. For that reason, our Reaction Kenneth Cole product is backed with a manufacturer's **Ten-Year Limited Warranty**. Our products are handcrafted using the finest materials available, however our warranty is not unconditional. Our warranty specifically excludes any claim for direct, incidental or consequential damages and does not apply to normal wear and tear, misuse, or neglect of the product or to damage caused by common carrier/airline or acts of God. Our warranty specifically excludes loss or damage to product contents (including, but not limited to, laptops/tablets, cellphones, etc.) due to the failure of the product.

We respectfully reserve the right, at our option, to replace the product (excluding contents) in the event of a defect or failure. We will replace the product with a comparable model of similar value as styles change by season, without charge. Replacements will be sent out prepaid to an address within 48 contiguous United States, State of Hawaii, the District of Columbia, and Puerto Rico via a reasonable shipping method. Shipping and handling fees are non-refundable. The shipping company is solely responsible for any damage incurred to the replacement product while in its custody. Liability for breach of warranty shall not exceed the actual purchase price of the product. Warranty is non-transferable; warranty extends only to the original purchaser-owner (or, in the case of a gift by the original purchaser-owners, to the recipient of the gift). This warranty gives you specific legal rights and you may also have other rights which vary from state to state.