

Got a question about Hue Play?

What is the difference between the Play light bar base unit and the extension kit?

The Play light bar base unit includes a power supply - the part of the lamp you plug into your wall socket. The Play light bar extension does not include a power supply; simply plug the extension into your existing Play light bar's power supply to extend your current setup. A single Play power supply can power up to three Play light bars at the same time.

How long is the power cable of the Play light bar

The total length of the Hue Play light bar power cable is 80 inch.

Can I change the light source of my Play light bar?

No. The Hue Play light bar has an integrated LED light, meaning that it cannot be replaced. Our LED lights are carefully manufactured to last up to 10 years on average use. If your product stops working correctly, contact the customer support center.

Does my Play light bar have an on/off switch or a button to control its colors?

No. The Philips Hue Play light bar will light up when connected to power but remains in the same color state. You can choose from 16 million colors by connecting it to the Hue Bridge (sold separately) and using the Philips Hue app.

Is the bottom of the Play light bar anti-slip?

Yes. The Hue Play light bar has an anti-slip coating on the bottom, ensuring it does not slide or move during use.

Can I use a power supply from another Hue lamp to power my Play light bar?

No. The Hue Play light bar can only be powered by its own type of power supply.

Is the Play light bar rechargeable and portable like the Hue Go?

No. The Hue Play light bar must remain plugged into the main power supply to operate.