

## Limited Warranty

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TP-LINK USA CORPORATION provides limited warranty to all TP-LINK products purchased in USA. The warranty covers the main device, antenna and external power supply failures due to defects in material or workmanship. Packaging, various cables, software products, technical data and other accessories are not covered here. The maximum liability of TP-LINK is equal to or no higher than the product's purchased price.

TP-LINK does not refund in any conditions. If the returned product is discontinued, TP-LINK will replace it with an equivalent product.

[Click here](#) to view "**Conditions that Disqualify Product from Warranty**"

## Warranty Period

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From October 1, 2011, TP-LINK USA CORPORATION provides 2-Year warranty to our SOHO class products and 5-Year warranty to our SMB class products. If you need help to classify your product(s), please [click here](#).

| Product type           | Warranty Period |
|------------------------|-----------------|
| TP-LINK SOHO Products  | 2-Year          |
| TP-LINK SMB Products   | 5-Year          |
| TP-LINK Other Products | 1-Year          |

## Replacement Procedure

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### Express Replacement

If you are experiencing product defects within the warranty period, please **FIRST** contact the online/retail store where you originally purchased the product(s) from to ensure expedient replacement.

## Normal Replacement

If the store no longer accepts your claim, you may process it through TP-LINK's RMA program by following the steps below.

