

## 2 YEAR WARRANTY

To register your warranty on line or for more information on this and other products go to: [www.hagen.com](http://www.hagen.com) The Fluval C Filters are guaranteed against defects in material or workmanship under normal aquarium usage and service for 2 years. We offer a 2 year guarantee on all non-replaceable parts which means that the filter will be repaired or replaced at the manufacturer's discretion, free of charge, when the complete pump is returned with proof of purchase and postage paid. This warranty does not apply to any filter that has been subjected to misuse, negligence, or tampering. No liability is assumed with respect to loss or damage to livestock or personal property irrespective of the cause thereof.

### FOR AUTHORIZED WARRANTY REPAIR SERVICE

For Authorized Warranty Service please return (well packaged and by registered post) to the address below enclosing dated receipt and reason for return. If you have any queries or comments about the operation of this product, please let us try to help you before you return the product to your retailer. Most queries can be handled promptly with a phone call. When you call (or write), please have all relevant information such as model number, age of product, details of aquarium set-up, as well as the nature of the problem. When you call (or write), please have all relevant information, such as model number and/or part numbers available, as well as the nature of the problem.

**CANADA:** Hagen Industries, Consumer Repair, 3235 Guénette, Montréal QC H4S 1N2

**U.S.A.:** Rolf C. Hagen (U.S.A.) Corp., 305 Forbes Blvd, Mansfield, MA. 02048

**UK:** Rolf C. Hagen (UK) Ltd, Customer Service Department California Drive, Whitwood Ind Est., Castleford, West Yorkshire WF10 5QH — <http://hagen-uk.custhelp.com>

**CALL US ON OUR TOLL-FREE NUMBER: Canada only:** 1-800-554-2436 between 9:00 a.m. and 4:30 p.m. Eastern Standard Time. Ask for Customer Service.

**U.S. only:** 1-800-724-2436 between 9:00 a.m. and 4:00 p.m. Eastern Standard Time. Ask for Customer Service. **U.K. only:** Helpline Number 01977 556622. Between 9:00 AM and 5:00 PM, Monday to Friday (excluding Bank Holidays).

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.