

Warranty

1 Year Limited Warranty

NaturalPoint warrants to the original consumer or other end user who purchased directly from NaturalPoint or through an Authorized dealer that this product, the NaturalPoint TrackIR, is free from defects in materials and workmanship for a period of one year from the date of purchase. During the limited warranty period, an RMA request originating in the United States, or any product purchased from NaturalPoint directly and with a valid proof of purchase (in the form of product registration or packing slip / invoice) will be repaired or replaced at our option, without charge. During the limited warranty period, an RMA request originating outside of the United States, and not purchased directly from NaturalPoint, should be submitted to the Authorized Dealer from where the product was originally purchased, the Authorized Dealer will repair or replace the unit at their discretion, without charge.

This warranty shall be voided if; the product is not purchased from NaturalPoint or an authorized dealer, modified, tampered with, misused, or subjected to abnormal working conditions. This warranty does not cover physical damage to the surface of this product. This warranty does not apply when the malfunction results from the use of this product in conjunction with accessories, other products, or peripheral equipment.

Repair or replacement as provided under this warranty is the exclusive remedy of the purchaser. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF FITNESS OR SUITABILITY FOR A PARTICULAR USE OR PURPOSE, AND NATURALPOINT INC. SHALL IN NO EVENT BE LIABLE TO PURCHASER FOR INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND OR CHARACTER. Some states do not allow the exclusion or limitation or incidental or consequential damages or allow limitations on how long an implied warranty lasts, so the above limitations and exclusions may not apply to you.

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Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.