

Warranty Provision

One (1) Year Warranty Provision

The following Warranty provisions shall apply to products sold in North America by Anova (“Seller”) to the entity shown as buyer (“Buyer”) on Seller’s invoice.

1. Initial Warranty. Seller warrants to the Buyer that the products manufactured by the seller are free from defects in material and workmanship for a period not to exceed one (1) year or five thousand (5,000) hours of operation, whichever comes first, from the date the product is received by Buyer from the Seller (the “initial warranty”).
2. Exclusions: The Initial Warranty does not include damage to the product resulting from accident, misuse, improper installation or operation, unauthorized or improper repair, replacement or alteration (including but not limited to repairs, replacements, or alterations made or performed by persons other than Seller’s employees or authorized representatives), failure to provide proper maintenance, unreasonable use or abuse of the product, or failure to follow written instructions or operating instructions. Water damage and use of deionized water is not covered on warranty. Buyer must return the product’s record of purchase to the seller or one of Seller’s authorized representatives within 365 days of the date the product is received by Buyer from Seller in order to make a claim under the Initial Warranty.
3. Governing Law. The Warranty Provisions and all questions relating to their validity, interpretation, performance, and enforcement shall be construed in accordance with, and shall be governed by, the substantive laws of the State of Texas.
4. Shipping. Seller will arrange and pay for shipping and handling charges for the unit to be returned to the Seller. Seller will arrange and pay for shipping and handling for the return of the unit to the Buyer.
5. Commercial Usage. This system is not covered under warranty if used in commercial environments.

Manufacturers’ warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.