

WARRANTY

This radio is covered by a two year limited parts and labor warranty.

- “Limited” means that we will repair problems caused by factory defects or normal use at no charge.
- Before returning a radio to us for warranty service, please call our Service Department for a Repair Authorization Number (RAN). This RAN must be written below your return address on the outside of the shipping box. Boxes which arrive without a RAN will be refused, and the shipping company will return the unopened box to you. Be sure to have a pen and paper ready along with the serial number of your radio before calling. We will give you the RAN and our shipping address over the phone. The telephone number of the Service Department is (760) 480-8800, and we suggest calling between 10:00 AM and 4:00 PM Pacific Time.
- Please include a note with a detailed description of the symptoms. This is important because it will help the technician who works on your radio to locate your problem. Intermittent problems are easily overlooked, so be sure to give as much detail as possible in your note. Also, please include your telephone number in case our technicians have any additional questions.
- Do not send your bracket, power cord or microphone unless we ask for these items during our telephone conversation.
- You are responsible for getting the radio safely to us. (We suggest using United Parcel Service.) You must pay to ship the radio to us, and we will pay to ship the radio back to you. Since we use UPS and they do not ship to Post Offices boxes, please provide us with a street address for the return of your radio.
- We will repair and return your radio as soon as we can. We appreciate your choosing a Galaxy radio and we want you to be on the air as much as possible!

Be sure to visit our web site at

www.GalaxyRadios.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.