

## **Warranty Information**

Unless otherwise specified for a specific product, Scosche Industries warrants all products purchased on Scosche.com to be free from defects in material and workmanship for a period of one (1) year commencing upon the date of purchase (with proof of purchase). Scosche products are sold with the understanding that the purchaser has independently determined the suitability of this product. This Warranty is offered to the original purchaser of this product only. This warranty does not cover the product if physically damaged, subject to negligence or misuse, abuse, alteration, accident, or an act of God. This warranty does not apply to product that have water or physical damaged by accident or which has been misused, disassembled or altered. The original dated sales slip or proof of purchase will establish warranty eligibility.

If the product should prove defective within the warranty period, return the product with proof of purchase to Scosche Industries Inc. Scosche, at its option, will replace or repair the product free of charge and return the product postage paid. In no event shall Scosche Industries, Inc. be responsible for claims beyond the replacement value of the defective product or in any way shall be liable or responsible for consequential or incidental damages. No express warranties and no implied warranties, whether for fitness or any particular use or otherwise, except as set forth above (which is made expressly in lieu of all other warranties) shall apply to products sold by Scosche. Scosche Industries cannot be held responsible for discrepancies/inconsistencies that may occur due to 3<sup>rd</sup> party manufacturing changes or options.

For warranty claims, contact Customer Service at [customerservice@scosche.com](mailto:customerservice@scosche.com) or 800-363-4490, select option 1.

## **LIMITED LIFETIME WARRANTY TO ORIGINAL PURCHASER**

Select products manufactured by Scosche Industries, Inc. (“Scosche,” “we,” “us,” or “our”) come with a Limited Lifetime Warranty (“Lifetime Warranty”). Lifetime Warranty designed products are warranted to the original purchaser against defects in materials and workmanship, for as long as the original purchaser owns the product. We guarantee that all Scosche products that carry our lifetime warranty will function as represented. Upon proof of warranty coverage, we will replace the defective product without charge and free of shipping costs to the purchaser. Note that it is the purchaser’s responsibility to return the defective product to Scosche at their expense.

This warranty does not cover damage caused by accident, improper care, improper use, negligence, or excessive wear and tear.

This warranty sets forth specific legal rights. The consumer may have other rights as a result of variations in state or federal law. This warranty supersedes any prior Lifetime Warranty statements for Scosche products

If you are requesting warranty coverage under our Lifetime Warranty for an eligible Lifetime Warranty product, **DO NOT SEND THE PRODUCT BACK TO THE RETAILER WHERE YOU PURCHASED IT, UNLESS YOU PURCHASED IT DIRECTLY FROM SCOSCHE. RETURN THE PRODUCT DIRECTLY TO SCOSCHE.** It is the purchaser's responsibility to return the defective product to Scosche at their expense.

### **Exclusions and Limitations**

Except for the Lifetime Warranty expressly set forth above, and to the extent permitted by applicable law, Scosche expressly disclaims any and all other warranties express or implied, including any warranty of quality or fitness for a particular purpose. Our liability shall be limited to the repair or replacement of the product. You specifically agree that Scosche shall not be liable for any special, incidental, consequential, punitive, or other damages or penalties for breach of any warranty of any type on any Scosche product. In addition to and without limiting the generality of the foregoing disclaimers, the Lifetime Warranty does not, under any circumstances, cover damage to any electronic device or personal property attached to or used in conjunction with the Scosche product.

While Scosche stands behind the quality of its products and its warranties, we cannot control the workmanship quality of the Lightning and Micro USB connectors used in our cables which come from 3<sup>rd</sup> party sources. Thus, these connectors are specifically excluded from the terms and conditions of our Lifetime Warranty.

### **What proof of purchase or proof of warranty coverage is required?**

Scosche prides itself on offering high-quality consumer technology/electronics and vehicle audio products. We create and sell products that are built to perform and to last. When requesting a warranty replacement, we may require proof that the claim is valid. In this regard, we may ask you to:

1. Send a photograph of your damaged product
2. Return your product to us for warranty coverage verification
3. Send a photograph of your receipt for the purchase of the product
4. Provide us such other proof to allow us to determine the validity of warranty coverage on your claim.

**It is the purchaser's responsibility to return the defective product to Scosche at their expense.** Scosche Industries cannot be liable for lost in-bound packages. If Scosche Industries, at its sole discretion, determines from the written correspondence and/or proof of claim items submitted that the product failed to conform to the warranty, then it will replace the product. If a warranted product is no longer sold by Scosche Industries, we may replace it with the closest similar product of equal or lesser value.

Scosche feels that this is the best warranty in the business, and we want to provide unsurpassed customer service in honoring valid warranty claims. We do however reserve the right to pursue action, up to and including legal action, against those who abuse our Lifetime Warranty Policy.

**ADDRESS TO RETURN LIMITED LIFETIME WARRANTY CLAIM PRODUCTS:**

ATTN: Customer Service  
Scosche Industries  
1550 Pacific Avenue  
Oxnard, CA 93033

For warranty claims, contact Customer Service at [customerservice@scosche.com](mailto:customerservice@scosche.com) or 800-363-4490, select option 1.

Website: <http://www.scosche.com/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.