

LIMITED WARRANTY

Limited Warranty for Consumer Products

G-Technology, a Western Digital Corporation brand (“G-Technology”)

What does this limited warranty cover?

This Limited Warranty applies to new G-Technology storage products purchased from an authorized G-Technology dealer by the original purchaser for normal use and not for resale. G-Technology warrants that a covered product is free from defects in materials and workmanship, with the exceptions stated below.

How long does limited warranty coverage last?

This limited warranty lasts for 1 year, 2 years, 3 years or 5 years, or a fixed period from date of purchase, depending on when and where it was originally purchased. To determine the warranty specifically for your G-Technology product, visit www.g-technology.com. A valid proof of purchase may be required to prove eligibility. If you do not have a valid proof of purchase, the limited warranty period will be measured from the date of sale by G-Technology to the authorized distributor.

What does this limited warranty not cover?

The limited warranty does not cover damage resulting from commercial use, misuse, accident, modification or alteration to hardware or software, tampering, unsuitable physical or operating environment beyond product specifications, improper maintenance, or failure caused by a product for which G-Technology is not responsible. There is no warranty of uninterrupted or error-free operation. There is no warranty for loss of data—you must regularly back up the data stored on your product to a separate storage product. There is no warranty for product with removed or altered identification labels. G-TECHNOLOGY DOES NOT PROVIDE ANY OTHER WARRANTIES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OF IMPLIED WARRANTIES, SO THIS LIMITATION MAY NOT APPLY TO YOU. G-Technology is not responsible for returning to you product that is not under warranty.

What must you do?

If you are having trouble with a product, before seeking limited warranty service, first follow the troubleshooting procedures that G-Technology or your reseller provides. To obtain limited warranty service, you must first obtain a Return Materials Authorization and ship-to address by contacting the appropriate G-Technology Call Center listed at <http://www.g-technology.com/support>. You must return the covered hard disk drive using approved packaging to our logistics center. Packaging guidelines can be found at <http://www.g-technology.com/support>. You must pay any associated transportation charges, duties and

insurance in shipping the drive to our logistics center. You should remove all personal information from the product prior to its return.

What will G-Technology do?

G-Technology will replace the drive with a functionally equivalent replacement product, transportation prepaid. G-Technology may replace your product with a product that was previously used, repaired and tested to meet G-Technology specifications. You receive title to the replacement product at delivery to the carrier at G-Technology shipping point. You are responsible for importation of the replacement product, if applicable. G-Technology will not return the original drive; therefore, you are responsible for moving data to other media before returning. Data recovery is not covered under this limited warranty and is not part of the returns process. G-Technology warrants that replacement product is covered for the remainder of the original product warranty or 90 days, whichever is greater.

How is our liability limited?

G-TECHNOLOGY AND ITS AFFILIATES, SUPPLIERS, DISTRIBUTORS, AND RESELLERS ARE NOT LIABLE FOR ANY OF THE FOLLOWING: 1) THIRD-PARTY CLAIMS AGAINST YOU FOR DAMAGES (OTHER THAN BODILY INJURY INCLUDING DEATH AND TANGIBLE PERSONAL PROPERTY); 2) LOSS OF OR DAMAGE TO YOUR DATA; OR 3) SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES (INCLUDING LOST PROFITS OR SAVINGS), EVEN IF INFORMED OF THE POSSIBILITY. SOME JURISDICTIONS DO NOT ALLOW LIMITATION OF LIABILITY, INCIDENTAL DAMAGES, OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

How do local laws apply?

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION.

Website: <http://www.g-technology.com>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.