



Replacement (Defective or Received Wrong Product)

If the report of receiving a wrong item(s) or the defect is reported within 30 days, we will issue return label via email. We will send out the replacement as soon as we receive the returned package.

If the report of receiving a wrong product(s) or the defect is reported after 30 days, we are not responsible for return shipping cost. The customer will be required to ship the item back at their expense.

Our Warranty does not extended to any product that are physically damaged or that are not under normal operating conditions as a result of misuse or improper installation on the buyer/user's part.

Warranty Periods:

Non-UL or Non-ETL Certified Products	1 Year
UL or ETL Certified Products	3 Years
Energy Star Certified Products	5 Years

- A copy of the invoice is required for warranty repairs or replacement.
- All product specification are subject to change without notice.

Please submit email cs@lightkiwi.com to notify us prior to returning items for refund or exchange. Otherwise, your returned package may not be processed by our RMA department.

Contact Us

Our Location

Address:
LIGHTKIWI.COM

4300 EASTON DR. #15
BAKERSFIELD, CA 93309

Telephone:
661-369-7042

Fax:
888-423-0252