

GreenLife Guarantee Policy

Your GreenLife warranty is only applicable on defects in material or workmanship of the product and its non-stick coating under normal, non-professional use in accordance with the Care and Use manual of GreenLife. If your product is found to be defective during the guarantee period, the original owner may return it to the relevant store. Please also be sure to include a return address, description of product defect, phone number and any other information pertinent to the product's return.

Upon examination of the product by GreenLife, if it is found to be defective, GreenLife will repair any faulty workmanship free of charge, whilst reserving the right to decide to replace the entire product, or if no longer available, a similar product.

Damage caused by misuse, accidents, abuse, overheating, commercial use and/or alteration of the product by end customer, is explicitly excluded from this warranty. This warranty does not cover stains, discoloration or scratches due to normal wear and tear. In no event shall this warranty give rise to any compensation for consequential loss.

This guarantee will only be considered valid upon presentation of dated proof of purchase, this guarantee card and the product purchased. Please retain this guarantee card along with your proof of purchase.

This guarantee does not affect Consumer Statutory Rights within the EU. This guarantee gives you specific legal rights, and you may also have other rights which vary from state to state.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.