



# Nintendo®

## Customer Services



### We're here to help

Need a spot of friendly advice from a Nintendo expert? Our Customer Services team are always on hand to help you with everything from problematic puzzles to getting your Nintendo product up and running online.

- Ask us about:
- ✓ Repairs
  - ✓ Gameplay
  - ✓ Warranties
  - ✓ Connectivity
  - ✓ Advice
  - ✓ Technical Issues



**NINTENDO DS.®**



**Wii**



**NINTENDO DS.Lite**

Contact us on: [www.nintendo.co.uk](http://www.nintendo.co.uk)

Select the fast track button or click the support tab.

Alternatively call us on: **+44 (0)870 60 60 247\***

Opening times: Mon-Fri: **8.30am - 7.00pm** Sat: **8.30am - 3.30pm**

Please note that if a Nintendo console is not repaired by the Official Nintendo Customer Service Centre, then there is a possibility the data stored online and on your console will be lost.

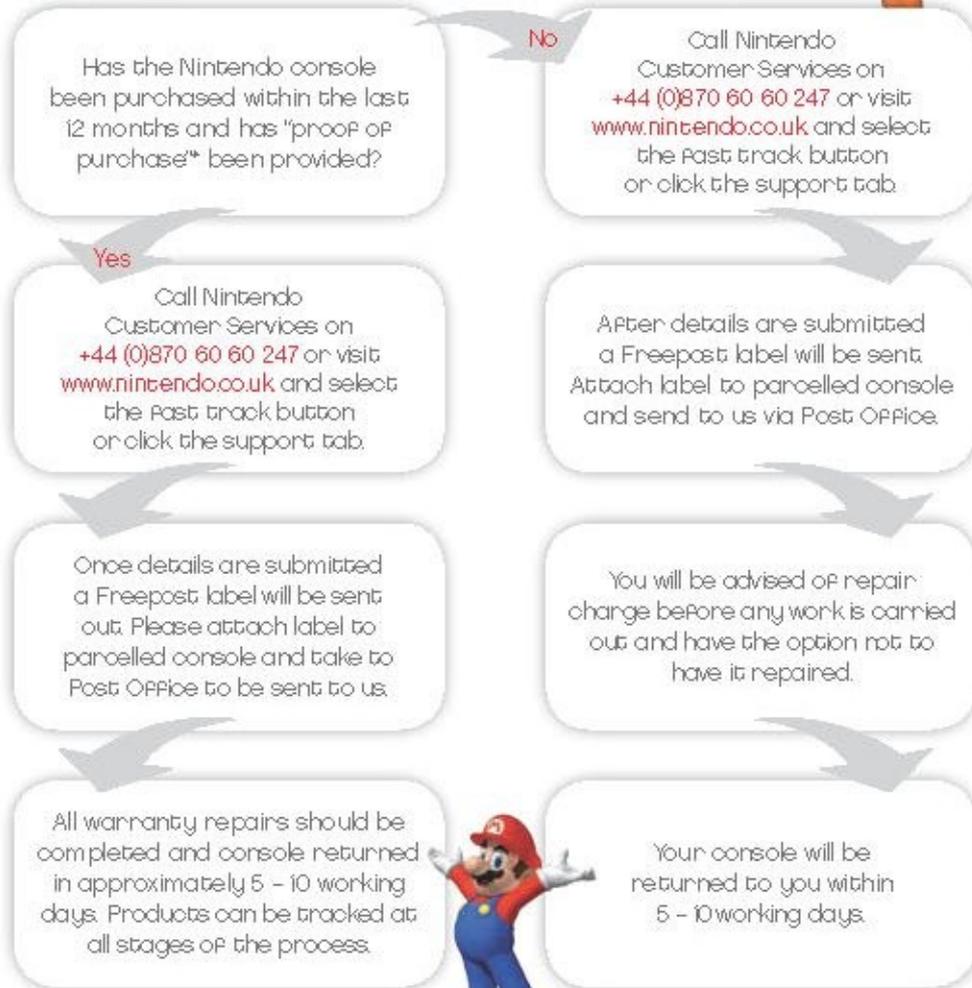
\*Remember, you must always ask the permission of the person who pays the telephone bill before you ring Nintendo.



**Nintendo**

Customer Services

# Step by Step Guide



Please note that if a Nintendo console is not repaired by the Official Nintendo Customer Service Centre, then there is a possibility the data stored online and on your console will be lost.

**NINTENDO DS**

**Wii**

**NINTENDO DS Lite**

\*Acceptable proof of purchase are photocopies of all receipts, bank and credit card statements.  
© 2009 Nintendo TM, ®, Wii, DS Lite and the DSi logo are trademarks of Nintendo.