

Lifetime Replacement Guarantee

Jaccard Corporation has a strong reputation for providing high quality kitchen products to the consumer market as well as standing behind its products through its limited lifetime warranty coverage. Now, Jaccard is taking its commitment to a new level by offering an industry leading Lifetime Replacement Guarantee (LRG) on all of its consumer products.

One Easy Step To Activate LRG Coverage

- Owner must complete product registration, at www.jaccard.com or toll free at (866) 478 7373 for each individual product to be covered, within 90 days of the original purchase date. Click here to [register now](#)

Process For Making A Claim for LRG Coverage

- Owner must return the damaged product to Jaccard Corporation, Attention: LRG, 70 Commerce Drive, Rochester, New York, 14623.
- Owner must include contact information (name, address, e-mail, and phone number) and a check or money order for \$5.00 (made out to Jaccard Corporation) to cover return S&H.

LRG Additional Terms, Conditions & Restrictions

- Jaccard Corporation will determine whether the damage item will be repaired or replaced under this LRG program.
- LRG does not apply to the replacement of wear and tear on parts such as stainless steel blades, wood parts, etc.
- LRG applies to and covers each item purchase by the original owner and is limited to one (1) free replacement. LRG and OPTIONAL LRG expressly do not cover product purchased as used or the replacement product(s) provided free under these guarantee programs.
- LRG applies to and covers damage to the item but expressly does not cover, loss, theft, etc. whereby the original product cannot be returned to Jaccard Corporation.
- LRG expressly does not apply to or cover the item when used for commercial applications.
- OPTIONAL LRG coverage for the replacement product may be purchased by the original owner at an additional cost to the owner within 90 days after receiving the replacement knife. This OPTIONAL LRG coverage for the replacement covers only the specific replacement product and is limited to one (1) free replacement. The owner may purchase this by contacting Jaccard Corporation's Consumer Products Customer Service Department toll free at (866) 478-7373. Premium rates for OPTIONAL LRG varies by product and are subject to change without notice.
- LRG and OPTIONAL LRG coverage applies only to products purchased and used within the Contiguous United States.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.