

Thank you very much for purchasing Nilight products.

We provide 2-year replacement warranty for LED lights and hardware from the date of purchase.

Warranty Policy

Warranty Covers: Shipping damage, condensation, and other quality defects.

Warranty Does Not Cover: Negligence, improper use, abuse, accidental damage, unauthorized disassembly.

Warranty Claim Processes:

Step 1. Contacting Nilight Customer Service via E-mail (customerservice@nilight.com) for the item's issue.

Step 2. Please provide the following information:

a. screenshot of your order information b. pictures or video of the defective item

Step 3. After the inspection and confirmation of the issue, we will provide you with a replacement free of charge.

Website: <https://www.nilight.com>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.