

Can SoundSport wireless headphones take calls?

Yes. SoundSport wireless headphones have an inline microphone for taking calls from your smartphone. In addition to traditional calls, the headphones will work with many apps that use Voice over Internet Protocol (VoIP), such as Skype or FaceTime.

What is NFC?

Near Field Communication (NFC) is a short-range wireless technology that enables two NFC-enabled devices to communicate when they are placed in close proximity, typically less than 4 in (10 cm). For SoundSport headphones, NFC is used to facilitate *Bluetooth* pairing. When an NFC-enabled device, such as a smartphone, is placed near the inline remote, it pairs them to the device via *Bluetooth*, which allows you to quickly enjoy your music. Placing the device near the inline remote a second time will disconnect the headphones.

How do I pair SoundSport wireless headphones with my mobile device?

If you have an NFC-enabled phone, ensure NFC is turned on, then simply turn on the headphones by pressing the Power/*Bluetooth* button for 1 second. Then tap the back side of your phone on the inline remote and follow the phone prompt to accept a connection.

If you don't have an NFC-enabled phone, press and hold the Power/*Bluetooth* button until you hear the "ready to pair" voice prompt or until the *Bluetooth* LED flashes blue. Now, follow the directions within the smartphone's *Bluetooth* menu to connect the headphones.

Additional note: The NFC function in iPhone 6/6 Plus or 7/7 Plus only enables Apple pay functionality. It doesn't facilitate pairing. Please use pairing instructions for phones that are not NFC enabled.

How does the Tile app help locate headphones?

By utilizing a software download through the Bose Connect app, the Tile app helps to find misplaced SoundSport wireless headphones. If the headphones are within the 30-foot Bluetooth range, they will play a loud chime. Keep the Tile app running in the background of your phone and it will remember the last place and time you had your headphones. A "Tile" does not need to be purchased. The Tile software is available through the Bose Connect app.

What is the range of SoundSport wireless headphones?

SoundSport wireless headphones have a range of 30 feet (9 meters) from the source device. This range may be reduced by physical obstructions, such as walls and doors, or by interference from other electronic devices. If that happens, bring your headphones closer to the *Bluetooth* device.

How do I charge SoundSport wireless headphones?

SoundSport wireless headphones can be charged using the USB cable supplied in the box and plugging it into a USB port on a computer or a wall charger (sold separately). Allow up to 2 hours for the headphones to fully charge. Once they are fully charged, the battery indicator light will turn green.

Can I charge SoundSport wireless headphones from my PC/laptop?

Yes. SoundSport wireless headphones come with a USB cable that allows the headphones to be charged from your PC or laptop. Please note that the PC or laptop must be on and awake in order to charge over USB.

Can you listen to music when the battery is depleted? Can you quickly charge the battery?

No. SoundSport wireless headphones will not play music when the battery is fully depleted. But, if the battery is depleted, a quick 15-minute charge provides approximately one hour of play time.