

Warranty Information

Please read the not-so-small type.

This Limited Three-Year Warranty is non-transferable and covers only the original end purchaser. An original or copy of a sales receipt from the original Vector Werks, LLC ("Vector") Authorized Sales Retailer is required for warranty service. This limited warranty does not cover products purchased from third-party sellers on online sales auction sites. Online sales auction confirmations are NOT accepted for warranty verification.

Vector warrants that the Vector Cup Holder (the "Product") will be free from defects in workmanship and materials under normal use for a period of one year from the original purchase date ("Limited Warranty Period").

NOT COVERED BY OUR WARRANTY

- Normal wear and tear of Product use
- Misuse, lack of care, mishandling, accident, abuse or other abnormal use
- Use of the Product other than for its intended purpose
- Damage caused by improper or unauthorized repair or maintenance
- Product that has been modified or altered
- Any product that is not manufactured by Vector (including, without limitation, any non-Vector product that is used in connection with the Product)

HOW TO MAKE A WARRANTY CLAIM

Warranty claims must be made directly to Vector. Request a Warranty Claim form by e-mailing us via our Contact page on this website.

Once Vector receives your returned Product, we will evaluate your claim (typically within 7-10 business days) to determine whether the returned Product conforms to this limited warranty. If we determine that there is a warranted defect in the Product, we will, at our option, remedy the defect as set forth below in this limited warranty. Vector is not liable for Products that are damaged or lost in transit to Vector. We recommend that you ship your returned products to Vector via a trackable shipment method. You are responsible for customs fees, including, but not limited to, taxes, duties and brokerage.

All Products returned to Vector will be subject to review for authenticity. Products determined to be counterfeit will be confiscated and turned over to Vector's legal department for action. Counterfeit products will not be returned and consumers should seek restitution from their original place of purchase.

SOLE AND EXCLUSIVE REMEDY

Your sole and exclusive remedy for a breach of this limited warranty, and Vector's sole and entire liability is, at Vector's option, to repair or replace the defective Product. If the Product was purchased directly from our online store, you may request a refund for the purchase price of the defective Product if your claim is submitted within 30 days of the purchase date. Repair or replacement (including parts and labor and shipping costs) shall be made at Vector's expense. Vector reserves the right to send you a replacement product that is the same or of a similar style or a substitute equivalent that may not be of like kind (depending on availability). Replacement products will be furnished only on an exchange basis. Replacement products are warranted as above for the remainder of the original applicable Product warranty period.

WARRANTY DISCLAIMERS

Except as expressly set forth above in this limited warranty, Vector makes no other express or implied warranties to the extent permitted by law and specifically disclaims and excludes all implied warranties, including, without limitation, the implied warranties of non-infringement of third-party rights, merchantability and fitness for a particular purpose. If such disclaimer of any implied warranty is not permitted by law, the duration of any such implied warranties is limited to the durations set forth in this limited warranty. Some jurisdictions do not allow the exclusion of implied warranties or limitations on how long an implied warranty may last, so such limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from jurisdiction to jurisdiction.

LIMITATION OF LIABILITY

In no event shall Vector or its suppliers shall be liable to you or any third party for any indirect, incidental, consequential, special or exemplary damages arising out of the use of the Product, including, without limitation, property damage, loss of value of the Product or any third-party products that are used in or with the product, or loss of use of the Product or any third-party products that are used in or with the Product, even if Vector has been advised of the possibility of such damages. Vector has no liability for any damage or destruction to consumer electronics devices or other personal property, including, without limitation, computers, laptops, tablet computers, cell phones, MP3 players, or handheld devices, or any loss of data contained in the foregoing devices. Notwithstanding any damages that you might incur for any reason whatsoever (including, without limitation, all damages referenced herein and all direct or general damages in contract, tort (including negligence) or otherwise), the entire liability of Vector and any of its suppliers shall be limited to the amount actually paid by you for the Product. Some states and/or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Website: <https://vectorwerks.com>

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