

## Charge My Phone

When the battery is low, your Phone will prompt you to charge in time. If not charged in time, your Phone may power off due to low battery.





- Make sure that you are using the charger and USB cable that came with your device when charging your Phone in quick charging mode. Using a third-party charger or USB cable may cause repeated restarts, longer charges, overheating, or other unexpected accidents.
- If your Phone does not respond when you press the power button, the battery is probably empty. Charge your battery for at least 10 minutes (use the charger that came with your device), and then restart your device.
- Your Phone automatically conducts a safety check when you use a USB cable to connect it to a charger or other devices. If the USB port is wet, your device will activate safety features automatically and stop charging. In this case, unplug the USB cable from your Phone, dry the USB port completely, and then reconnect the USB cable to avoid damaging your Phone or battery.
- Rechargeable batteries have a limited number of charge cycles and may eventually need to be replaced. When the battery life becomes noticeably shorter, replace the battery. Do not attempt to remove built-in batteries. If your device has a built-in battery, contact an authorized Huawei service center for a replacement. If the battery is removable, replace it with a genuine Huawei battery.
- If your Phone has been running for long periods of time, especially in hot environments, heat may be pushed to the surface of the Phone. If your Phone is overheating, cease using it immediately and unplug it from any power source to let it cool down. Avoid touching the surface of your Phone for prolonged periods when it becomes hot.
- The time required to fully charge the battery depends on the ambient temperature and age of the battery.
- Avoid using your Phone when it is charging. Do not cover your Phone or the charger.

You can charge your Phone in the following ways:

- **Using a charger to charge your Phone:** Connect your Phone to a socket using the factory-provided charger and USB cable.
- **Using a USB port to charge your Phone:** When you use a USB cable to connect your Phone to a computer or another device, Use USB for will be displayed in a popup dialog box. Touch Charge only. If another USB connection mode has been selected, swipe down from the status bar to open the notification panel. Touch Settings, and then touch Charge only.
- **Using your USB Type-C port to charge other Phone:** USB Type-C connectors are reversible and can be inserted either way up. It is possible to use your device to charge another device with a USB Type-C cable. Use a USB Type-C cable to connect your Phone to the other Phone. Connect the Phone to be charged to your Phone by using a

USB Type-C cable. On your device, swipe down from the status bar to open the notification panel, and then set the USB connection mode to Reverse charge. On the other Phone, set the USB connection mode to Charge only.


The battery status is indicated by your Phone's indicator light and the battery icon in the status bar.

Status Indicator	Battery Icon	Battery Status
Red		Less than 4% remaining
Red		Charging, less than 10% remaining
Red		Charging, 10-90% remaining
Green		Charging, at least 90% remaining. If 100% is displayed next to the battery icon in the status bar, or a charging complete message is displayed on the lock screen, it indicates that charging is complete.


## Reset Your Phone

If the operating speed of your Phone starts to slow down due to long-term accumulation of caches and residual files, you can reset your Phone to erase these cached files completely and restore your device's factory settings.

**Reset network settings:** This will restore your Wi-Fi, mobile data network, and Bluetooth settings, including hotspot tethering and Bluetooth pairing information. It won't change other settings on your Phone, or delete any data or files.


Open  Settings, go to System > Reset > Reset network settings, touch RESET NETWORK SETTINGS, and follow the onscreen instructions to reset the settings.

**Restore all settings:** This will restore your device's initial network settings, fingerprint data, face data, and lock screen passwords. It won't reset settings for Find my Phone or HUAWEI ID, nor will it delete any data or files.

Open  Settings, go to System > Reset > Reset all settings, touch Reset all settings, and follow the onscreen instructions to reset the settings.

**Restore factory settings:** This will delete all data in your device's memory and storage, including your account settings, system settings, app data, installed apps, music, images, and

documents, and restore your Phone to its original factory settings. Back up your data before restoring your device to its factory settings.

Open  Settings, go to System > Reset > Reset phone, touch Reset phone, enter the screen unlock password (if any), and follow the onscreen instructions to reset the settings.