

CLC aprons, tool belts, pouches, tool holders, softside tool carriers and kneepads are covered by a limited lifetime warranty against defects in material and workmanship for the normal life of the product. This warranty does not cover normal wear, abuse, accidents, neglect, or damage caused by use of the product for a purpose other than intended. should be submitted through our website. Products suffering from defects in material or workmanship should be returned to CLC, freight prepaid by the sender. A Return Authorization is required. To submit a claim please select ""Contact"" from the main menu on our website. When the Contact window appears select ""Return Authorization"" from the dropdown box, fill in your contact information, and in the ""Comments"" box please enter the style number or UPC number of your item and describe the related defect. Customer Service will respond via e-mail with your Return Authorization number. When your return is received, we will either repair or replace the item in question, at our discretion.

### **Discontinued Products**

If the product you purchased is no longer available, we will offer you a similar product of equal or greater value.

### **Warranties**

CLC products are covered by a limited lifetime warranty against defects in material and workmanship for the normal life of the product. This warranty does not cover normal wear, abuse, accidents, neglect, or damage caused by use of the product for a purpose other than intended. For our policy related to a specific product, open the information page for that item and select the "Warranty" tab for the warranty information.

Warranty claims should be submitted through our website. Products suffering from defects in material or workmanship should be returned to CLC, freight prepaid by the sender. A Return Authorization is required. To submit a claim please select "[Contact](#)" from the main menu on our website. When the Contact window appears select "Return Authorization" from the dropdown box, fill in your contact information, and in the "Comments" box please enter the style number or UPC number of your item and describe the related defect. Customer Service will respond via e-mail with your Return Authorization number. When your return is received, we will either repair or replace the item in question, at our discretion.

### **Customer Service**

Your order will be processed upon our receipt of credit card or PayPal® payment authorization. Order processing generally will be completed within 24 hours (see "[Shipping & Returns](#)" for details). Once your order has been shipped, we will notify you of the shipping date and tracking information. Immediately thereafter, your authorized payment method will be charged. You will not be charged until your order has been shipped.

For questions about your order, please check the status via our "[Log In](#)" feature at the top of our web page and enter your e-mail address and order number. Or, you can select "[Contact](#)" and enter your question in the "Comments" box.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

800-325-0455 **toll-free** | 323-752-2221 **tel** | 323-752-9429 **fax**