

Our Playful Promise

Guaranteed to make you happy!

You're gonna love this! If for any reason your Educational Insights' product isn't perfectly perfect, we'll take it back. Whether it's just not what you thought it would be or it stopped working properly, we want to make it right. Simply send it back to us within 365 days of your purchase and we'll happily refund your money. A whole year - no kidding! That should put a smile on your face!

Return Instructions:

For faster processing of your return, call us at 800-995-4436 for a Return Materials Authorization (RMA) number. Then, just fill in the RMA# on your packing slip and on your return label provided on the packing list. Affix the return label to the outside of your return shipment, enclose the packing slip, and send it back to us via UPS or insured Parcel Post at the following address (you are responsible for the return shipping costs if the product is NOT defective):

Educational Insights, Direct Order Returns
380 N. Fairway Dr.
Vernon Hills, IL 60061

Website: <https://www.educationalinsights.com>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.