

# **HUMIDIFIER WARRANTY POLICY**

## **SALES RECEIPT REQUIRED AS PROOF OF PURCHASE FOR ALL WARRANTY CLAIMS.**

This product is warranted against defects in workmanship and materials as listed below:

One year from the date of sale on factory installed components.

Two years from the date of sale on the motor.

Thirty (30) days on replacement components.

This warranty does not apply to filters or wicks which are customer replaceable parts.

This warranty applies only to the original purchaser of the product when it is purchased from a reputable retailer/dealer.

**This warranty does not apply to damage from accident, misuse, alterations, unauthorized repairs, unauthorized use, mishandling, unreasonable use, abuse, including failure to perform reasonable maintenance, normal wear and tear, nor where the connected voltage is more than 5% above the nameplate voltage, nor to the equipment or products being improperly installed or wired or maintained in violation of this Owner's Manual.**

Alterations include the substitution of name brand components including, but not limited to wicks and bacteria treatment.

**THIS PRODUCT IS NOT INTENDED FOR COMMERCIAL USE. THIS IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY MANUFACTURER WITH RESPECT TO THE PRODUCTS AND, TO THE MAXIMUM EXTENT PERMITTED BY LAW, IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE.**

No employee, agent, dealer or other person is authorized to give any warranties or conditions on behalf of the manufacturer. The customer shall be responsible for all costs incurred in the removal or reinstallation and shipping of the product for repairs.

**Within the limitations of this warranty, purchaser with inoperative units should contact customer service @ 800-547-3888 for paperwork and instructions on the return of the unit for repair.**

A copy of the sales receipt is required before authorization to return a unit for repair is approved. The manufacturer will repair or replace the product, at its discretion, with return freight paid by the manufacturer. It is agreed that such repair or replacement is the exclusive remedy available from the manufacturer and that **TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE MANUFACTURER IS NOT RESPONSIBLE FOR DAMAGES OF ANY KIND, INCLUDING INCIDENTAL AND CONSEQUENTIAL DAMAGE OR LOSS OF PROFITS OR REVENUES.**

**This warranty will be null & void if purchaser attempts to repair or replace any parts which are mechanical or electrical.**

The warranty gives the customer specific legal rights, and the customer may also have other rights which vary from province to province, or state to state.