

FAQs



How are the HDMI cables from the Top Series shielded?

The cable sheathing is made from the following materials:

- PVC plastic sheathing
- AL-MG mesh, size: 128/0,12
- Aluminium/Mylar film



Can these HDMI cables achieve a resolution of 4K@60HZ@HDR?

The Top Series HDMI cables achieve full 4K@60HZ@HDR for connections of up to 3 metres in length, as per the official HDMI 2.0b specifications. Depending on the device used, it may be possible to achieve this resolution over longer connections, but this isn't guaranteed.

Important Information

You have purchased a product that supports 4K resolutions with a frame rate of 60Hz. For best results, please consider the following information:

- Choose the correct input/output on your devices. Often not all inputs/outputs support the same functions. For example: HDMI1 supports 60 Hz, while HDMI2 and HDMI3 do not. This varies by device.
- Check the settings in the menus of your connected devices. In some cases, you may need to make manual adjustments in the menus.
- If you find that your KabelDirekt product is defective, please contact us at any time to receive a free replacement product or a full refund.



What is the Ethernet function?

The Ethernet function allows one device in your setup to be connected to the Internet (e.g. via Wifi). This device transmits the Internet signal to your other connected devices through the HDMI connection.



What is the diameter of the HDMI cables from the Top Series?

The diameter of each cable depends on its length:

- 1 to 7,5 m: 7,3 mm Ø
- 9 to 15 m: 8,0 mm Ø
- 20 m: 8,5 mm Ø



Are these HDMI cables suitable for installation in internal walls?

The Top Series HDMI cables are certified to ATC, CE, UL, and RoHS standards, but have not been specially tested for installation in internal walls.

More questions? Contact us anytime:

✉ service@kabeldirekt-shop.de

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