Warranty

Thank You for Your Purchase of Your New Kraus Product!

KRAUS LIMITED LIFETIME WARRANTY

This product has been manufactured and tested to the highest quality standards by Kraus USA Inc. ("Kraus"). We offer our customers thoughtfully crafted fixtures & accessories, engineered for enduring performance over years of use.

WHO IS COVERED BY THE WARRANTY

This warranty extends to the original purchaser only. This warranty is not transferable, between homes or owners and is only applicable to residential use.

WHAT IS COVERED BY THE WARRANTY

Kraus warranties this product against defects due to material or craftsmanship error during the warranty period: Kraus will provide replacement parts at no charge, or at its option, replace any product or part of the product that is deemed defective, under normal installation, use, service and maintenance. If Kraus is unable to provide a replacement and repair is not practical or cannot be made in timely fashion, Kraus may elect to refund the purchase price in exchange for the return of the product.

CONDITIONS AND EXCLUSIONS

Like other home fixtures, Kraus products will require light maintenance to ensure proper function. We provide you with complete knowledge to perform this maintenance and can also recommend resources if you are unable to fulfill this service.

A. Kraus will not be responsible for product failures due to lack of maintenance or proper use. Please read your care and maintenance documentation to determine the limits of proper use.

B. The original sales receipt, order number, and/or proof of purchase must be presented at the time of the warranty claim, without exception, for this warranty to be applied to all Kraus products.

C. Kraus recommends installing all Kraus products with a licensed, professional plumber. Kraus will not be held responsible for any damage or product failure due to improper installation, misuse, or failure to use a licensed professional. Please read your care and maintenance documentation to determine the limits of proper use.

D. Commercial use will automatically void this warranty.

E. This warranty is not applicable to Kraus products purchased from an unauthorized seller. For a complete list of authorized sellers please visit http://www.kraususa.com/where-to-buy.html

NON-APPLICABILITY OF THIS WARRANTY

By the purchase and use of our products, you agree that Kraus is not liable for incidental, consequential or special damages associated with the return, replacement, installation or use of your product. This includes freight costs, cartridge replacement, labor, travel time, lost profit, home damages and other contingent liabilities and costs (including, without limitation, costs associated with experts, investigations, analyses, attorneys and other professionals and services). The Kraus warranty is a comprehensive and explicit limit of liability, and all items outside of it are not addressable by or the responsibility of Kraus. Certain states have variances regarding implied warranties and in those situations we remain fully compliant.

KRAUS USA Inc. makes no implication that products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine local code compliance. This warranty extends to the original purchaser and first consumer.

If you are a homeowner please contact a Kraus Customer Service Representative at:

Kraus USA, Inc.
12 Harbor Park Drive

Port Washington, NY 11050

Toll-free 1-800-775-0703

Customerservice@kraususa.com

If you are a plumbing contractor or trade professional please contact a Kraus Pro Representative at:

Kraus USA, Inc.
12 Harbor Park Drive

Port Washington, NY 11050

516-801-8955

Proservice@kraususa.com

If you are an Authorized Partner please contact a Partner Support Representative at:

Kraus USA, Inc.
12 Harbor Park Drive

Port Washington, NY 11050

516-801-8954

Partnersupport@kraususa.com

In requesting warranty service, please be ready to provide:
1. Proof of purchase.
2. A description of the problem.

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Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.