

Silky Policies & Guarantees

WARRANTY

Silky products sold in the USA are covered by a limited life-time warranty against defects in material and workmanship. This warranty is limited to repair or replacement upon return of item to Sherrill, Inc. 200 Seneca Rd, Greensboro, NC 27406. Items proven defective will be repaired or replaced at the discretion of Sherrill, Inc. This warranty does not cover replacement or repair due to misuse, abuse, mishandling, shipping damage, or normal wear and tear and is applicable for NON-COMMERCIAL USE ONLY. All returns to Sherrill, Inc. must be accompanied by an RMA (Return Merchandise Authorization) number obtained by calling 1-800-525-8873.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.