

TROUBLESHOOTING STEPS

How do I format my memory card, flash drive or device using a PC?

NOTE: All SanDisk memory cards and flash drives come pre-formatted and do not need to be formatted out of the box. Memory cards are formatted with the following standards:

SD/microSD	2GB or lower	FAT16
SDHC/microSDHC	4GB to 32GB	FAT32
SDXC/microSDXC	64GB or higher	exFAT
CompactFlash	up to 128GB	FAT32
CompactFlash	256GB	exFAT

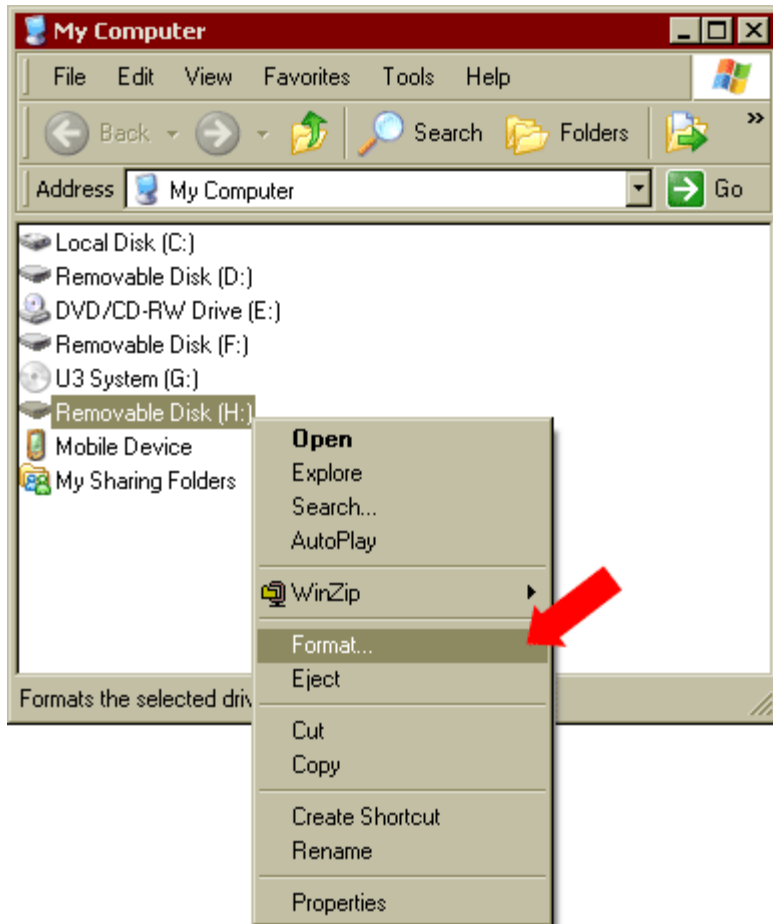
Reformatting will clear file system corruption or quickly erase everything on the device. If re-formatting is needed, follow the steps below.

WARNING: Backup all your data before formatting. Formatting will erase all data on the memory device.

Formatting your memory device:

1. Double-click **My Computer**, or **Computer** (for Vista and Win7)
2. Right-click the drive letter associated with your memory device, then select **Format** (in the sample image below, we right-clicked on H:).

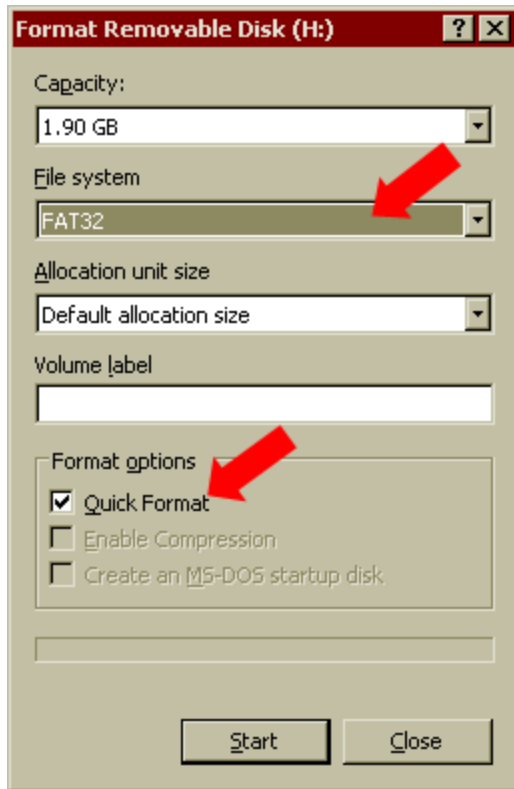
WARNING: Make sure you select the correct drive letter.



3. Select a **File system** type.

- **FAT**
- **FAT32**
- **exFAT**

4. Ensure "Quick Format" is checked



5. Click **Start**.

NOTE: exFAT is supported natively in WIN7 and WIN8. You will need to download a patch for Windows XP or VISTA to format a 64GB or larger device.

Reference: [Operating Systems that Support the exFAT File System](#)