Easton's Bat Warranty Submission Form (United States)

Easton prides itself on the quality and performance of its products which not only meet, but also exceed industry quality and durability standards. However, all materials are subject to fatigue and a possible breakdown over time.

Easton will replace any defective high performance composite of aluminum bat to the original purchaser for 1 year from the date of purchase under the conditions listed below:

1. The defective bat is accompanied by the **ORIGINAL RECEIPT** (proof of purchase) and the **MATCHING HOLOGRAM STICKER**
•THE HOLOGRAM STICKER MUST MATCH THE HOLOGRAM THAT IS PERMANENTLY AFFIXED TO THE HANDLE/TAPER AREA OF THE BAT
2. The bat broke during normal use as a result of a manufacturer's defect
3. The bat was purchased from an authorized Easton dealer (Warranty does not apply to bats purchased from third party auction sites such as eBay or Craigslist)

1 YEAR BAT WARRANTY FROM DATE OF PURCHASE
This Easton bat warranty covers all manufacturing defects resulting from normal field usage including: Denting, Cracking, Breaking, Loose or Detached End Cap or Rattling.

This is a high performance product, designed to deliver maximum performance within the limits of the association rules. In order to deliver peak performance, this bat is not indestructible. In fact it's useful life is partly determined by the number of hard hits it takes over its lifetime. For this reason, **our bats are designed with the intent of individual use. They are not designed to be a team bat.**

This warranty is limited to one bat per original purchase and only can be redeemed by the original purchaser.

Easton reserves the right to refuse warranty service to any person who, in the sole discretion of Easton Sports, abuses the products and/or our warranty policy.

Please fill out the form below for the bat you wish to return. When you submit this request an Easton Sports Warranty Representative will notify you of your return authorization number via e-mail within 3 business days. Shipping instructions and ship to address will also be included.

To extend the life of your bat, Easton Sports suggests the following:

- Use with leather covered balls only
- Limit the bat to your individual use only
- Rotate the bat 1/4 turn each at-bat

To clean your bat, use mild soap and water.

RETURN PROCEDURE IN 3 EASY STEPS:
1. Review above conditions before filling out form.
2. Once the return authorization number is issued, the consumer must return their product in its entirety along with proof of purchase within 14 days by prepaid carrier.
3. Contact Easton Sports Warranty Department directly at 1-888-259-1297 to receive a return authorization number if you have more than one item to return.

Warranty coverage will be determined exclusively by Easton Sports. Easton cannot guarantee the warranty of your product until it is inspected and determined to be under warranty. Once received, if Easton Sports agrees that the product is defective, a repaired or replacement product will be shipped via Ground Delivery after up to three business days of receiving the defective item. If Easton Sports deems the item does not fall under the conditions listed above the product will be returned to you. Bats are limited to a two-time replacement from the date of purchase. Easton reserves the right to substitute similar product if necessary.

PLEASE DO NOT ATTEMPT TO RETURN THE ITEM TO EASTON SPORTS UNTIL YOU HAVE RECEIVED A RETURN AUTHORIZATION NUMBER.

RETURNS OUTSIDE THE USA:
Contact Easton Sports Canada at 1-844-436-2292 for products purchased from an "EASTON AUTHORIZED DEALER" in Canada. For products purchased outside North America, please consult our website for International warranty information.Easton prides itself on the quality and performance of its products which not only meet, but also exceed industry quality and durability standards. However, all materials are subject to fatigue and a possible breakdown over time.

Composite and Scandium Bats have an exclusive 1 year warranty. Wood bats are not covered by warranty, except Pro Maple Composite bats have a limited 90 day warranty.

To extend the life of your bat, Easton Sports suggests the following:- Use with leather covered balls only- Limit the bat to your individual use only- Rotate the bat 1/4 turn each at-bat

In order to validate the Warranty the following must be adhered to:* The product must be purchased within the US and must be from an Easton Authorized Dealer.*The consumer must have their original computerized cashier's receipt from the dealer as proof of purchase. Third party receipts, such as PayPal, PayPoint, etc. will not be accepted.
Please Note: Bats returned for warranty without proof of purchase will not be warranted. Please do not attempt to return the product to your sporting goods dealer.* Products WITHOUT a Limited Warranty includes but are not limited to: Synergy CNT Plus SCN2.* Policy covers all manufacturing defects from normal field usage including: denting, cracking, breaking, loose or detached end cap, rattling.* This warranty does not cover: Bats that have been abused, altered in

any way or mistreated, Bats that have been used in a commercial batting cages, Bats that have been used in temperatures under 15 degrees C (60 degrees F), Bats purchased at an auction, or on auction websites without the express written consent of Easton Sports, Used bats purchased from re-sellers, Any representation or warranty made by dealers beyond the provisions of this warranty, Grip replacements.

Easton does not approve of or authorize the purchaser, or any other person, to physically alter the bat in any manner for use in any game under the jurisdiction or sponsorship of an association or organization that has set standards for performance bats. Alterations includes, but is not limited to: bat doctoring, rolling in a vice, hitting foreign objects other than approved balls, inner wall shaving, end-loading and any other action that is designed to change the character or performance attributes of the bat in any manner. Any suspected alterations of the bat will nullify the Easton warranty.

Please fill out the form below for the bat you wish to return. When you submit this request an Easton Sports Warranty Representative will notify you of your return authorization number via e-mail within 3 business days. Shipping instructions and ship to address will also be included.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.