

Bluetooth Connection Steps

1. Slide the toggle switch to the Bluetooth position.
2. Hold Fn + 1 until the Bluetooth indicator flashes repeatedly.
3. Enable Bluetooth on your device, search for the keyboard, and connect.

Bluetooth connection video <https://www.youtube.com/watch?v=dfpPgSweBMo>

Bluetooth Not Connecting? Try These Steps:

- Charge the keyboard using a wall charger for 6–8 hours to ensure sufficient battery.
- Factory reset the keyboard: Hold Fn + Z + J for 4 seconds.
- Power cycle all devices, including your computer and keyboard.
- Test the keyboard with other devices (phone, tablet, iPad, etc.). If it connects, the keyboard itself is working fine.

For Windows

- Uncheck "Allow the computer to turn off the keyboard to save power" in power management under the device manager.
- Reset the Bluetooth drivers on your PC.
- If you are a desktop user, ensure your motherboard's Bluetooth antenna is installed. If your PC requires a Bluetooth adapter, please install one.

For macOS

- Check Mac's Wi-Fi and Bluetooth interference:
<https://support.apple.com/en-us/HT201542>
- Try these troubleshooting tips:
<https://9to5mac.com/2023/12/27/how-to-fix-mac-bluetooth-issues/>

The keyboard doesn't work.

- 1) Try resetting your keyboard by holding Fn + Z + J for 4 seconds.
- 2) If that doesn't help, please follow the instructions in this link to flash the firmware:
<https://www.keychron.com/blogs/archived/how-to-use-the-launcher-web-app-or-manually-flash-firmware-for-your-b-pro-series-keyboard>

Missing keystroke(s)

The B1 Pro doesn't support NKRO or 6-KRO, so if you type very quickly, some keystrokes may not register. Try typing more slowly to see if the keys respond correctly.

If the issue persists, you can test the problematic keys here:

<https://www.launcher.keychron.com/#/test>. Please also record a video of the issue—our tech team will review it and do their best to assist you.

Can't Type After Waking Up Mac?

This issue is caused by **Apple's FileVault**, which prevents third-party Bluetooth keyboards from unlocking the login screen.

Solutions:

- Turn off FileVault to enable normal login.
- Use a wired connection to enter your password.

Keychron keyboards support FileVault login in wired mode only.

Bluetooth Input Lag?

The Bluetooth latency is designed to be 30 milliseconds, though actual performance may vary with real-world usage. If you experience input lag, please try the following steps:

1. Try to factory reset your keyboard by holding fn+ Z + J for 4 seconds.
2. For wired mode, please replug the data cable or change another data cable/port on your device.
3. For Bluetooth mode, check for interference from nearby Bluetooth devices, and try testing the connection with your smartphone.
4. If you are a desktop user, ensure your motherboard's Bluetooth antenna is installed. If your PC requires a Bluetooth adapter, please install one.