



If there is no water coming from the dispenser, or if it dispenses slowly, check the following things to see if it is something you can fix yourself or if your refrigerator requires service.

New installation

1 . Verify that the water line to the refrigerator is turned on. The saddle valve is used to connect the water supply line to the house plumbing and must be fully open for the refrigerator to receive water.

2 Make sure the cradle has been held down 2 -3 minutes to allow the reservoir to fill completely. Once water is dispensed, purge air from the lines by dispensing water for 5 minutes or 2 gallons.

3 . This does not apply to Top Mount models with a water dispenser, because there is no reservoir.

If the doors were removed during installation, be sure that the door wiring harness is plugged in.

Filter Issues

On models with a water filter, a clogged or partially clogged filter will result in no water or slow running water from the dispenser. Please change the filter.

Filters should be changed every 6 months.

Air may be trapped in the water system after replacing the filter. Press the dispenser arm for at least 5 minutes.

After installation, Sometimes the water output in the water/ice dispenser to be much slower than previously?

On the one hand, slow water flow is good for filtering out more impurities in water. The water flow is fast and helps bacteria and microorganisms break through the filter.

On the other hand, one should be mindful of any water main work which might be done in the street, as the particulates and sediment released when the pipes are disturbed can get into your filter through the water system. This may cause it to clog somewhat and affect the longevity of the filter.

(View a short video about troubleshooting water dispenser issues:
https://www.youtube.com/watch?v=C-rAsqswf_k)

Frozen Water Tank

1 . Check the water tank behind the vegetable bins to see if it is frozen or cracked (does not apply to Top-Freezer refrigerators). You cannot typically see water in the tank; however, usually a frozen tank will be split and will leak on the fresh food floor. This will require service to correct.

2 . Low food load in the fresh food section can cause the tank to freeze.

3 . The controls are set too cold. Set the refrigerator control to a warmer setting and wait 2 4 hours.

4. The meat pan lever may also be turned to the coldest position and on units that have a low water usage, this will also cause the tank to freeze. You will want to lower the meat drawer setting or use more water from the door.