

Customer Support and Warranty

Once you've joined the Gaggia family, we're here if you need us. All new Gaggia espresso machines and grinders are covered by a one-year parts and labor warranty. Should you require replacement parts, repair or refurbishment services, please reach out to our customer service representatives at 1.888.389.4123 or contact@gaggia-usa.com. We are available Monday - Friday from 9 am to 5 pm EST to assist you.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.