

RetroN 5 Warranty Registration

Thank you for your recent purchase of the RetroN 5. For warranty registration, please fill out the form below and provide proof of purchase by attaching an image of your receipt. Hyperkin respects your privacy. All information will be treated confidentially. We do not sell personal information to any third party.

HYPERKIN INC. - www.hyperkin.com Hyperkin warrants to the original purchaser only that the product will be free from defects in material and workmanship under normal use for a period of one (1) year from the original date of purchase. Hyperkin's warranty shall not apply to any products subjected to accident, misuse, neglect, alteration, acts of God, improper handling, improper transport, improper storage, improper use or application, improper installation, improper testing, unauthorized repair, cosmetic problems, defects that result from normal wear and tear under ordinary use, and do not affect the performance or use of the Product. Hyperkin's warranty only applies to a Product that is manufactured by or for Hyperkin, and identified by the Hyperkin trademark, trade name or product identification logo affixed to the Product. HYPERKIN IS NOT RESPONSIBLE FOR, AND PROVIDES "AS IS," ANY SOFTWARE SUPPLIED BY THIRD PARTIES. If the product develops a covered defect within the one (1) year period, Hyperkin will, at its discretion, either repair or replace the product without charge, provided that the product is returned within the warranty period. While every reasonable effort has been made to insure that the original purchaser will receive a Product that can be used and enjoyed, Hyperkin does not warrant that the functions of the Product will meet the original purchaser's requirements or that the operation of the Product will be uninterrupted or error-free. Hyperkin is not responsible for problems caused by the interaction of the Product with any other software or hardware. Any implied warranties that may be imposed by law are limited to the one (1) year term of the express warranty provided above. Some states do not allow limitations on how long an implied warranty lasts, so this limit on the length of implied warranty may not be applicable to the original purchaser. To obtain information on warranty service, technical support, returns, or general questions, please contact Hyperkin's Customer Support Center at (877) 337-1238. Our Support Representatives will provide instructions on proper procedure to return the Product either for repair or replacement. To take advantage of this Limited Warranty, the original purchaser will be required to provide an original point of purchase receipt. ALL WARRANTIES ARE VOID IF THE PRODUCT IS DAMAGED. THESE ARE SOLE AND EXCLUSIVE REMEDIES FOR ANY AND ALL CLAIMS THAT MAY ARISE OUT OF OR IN CONNECTION WITH THIS PRODUCT, WHETHER MADE OR SUFFERED BY THE ORIGINAL PURCHASER OR ANOTHER PERSON AND WHETHER BASED IN CONTRACT OR TORT. IN NO EVENT WILL HYPERKIN BE LIABLE TO THE ORIGINAL PURCHASER AND ANY OTHER PARTY FOR ANY DIRECT, INDIRECT, GENERAL, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR OTHER DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCT OR FROM ANY BREACH OF WARRANTY, EVEN IF HYPERKIN HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO CASE SHALL HYPERKIN'S LIABILITY EXCEED THE AMOUNT PAID FOR THE PRODUCT. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusions may not be applicable to you. Hyperkin's warranty is governed by the laws of the California, excluding its conflict of laws principles and excluding the provisions of the United Nations Convention on Contracts for the International Sale of Goods. This warranty gives specific legal rights, and you may also have other rights, which vary from state to state.

Sales Questions:

sales@retron5.com

Support Questions:

support@retron5.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.