



support@torraslife.com

Need Help With Your TORRAS Case? Get 100% Satisfaction Guaranteed!



FOR ANY ISSUES

Before or after your purchase, TORRAS is always here to help. Some common issues we can help with include, but are not limited to:

- Defective products (button issues), or wrong size, fit issues.
- MagSafe compatibility issues or any other issues/ concerns.



CONTACT US

To ensure prompt and efficient service, we recommend reaching out to our customer service specialists using one of the following methods:

1. Visit TORRAS on Amazon's product list and click the "Ask a Question" to send a message to us directly.

Or here is the quick button: [Ask a Question](#)

2. Send an email to support@torraslife.com with details about your issue.

You can expect a reply within 12 hours in both methods.



USEFUL INFORMATION

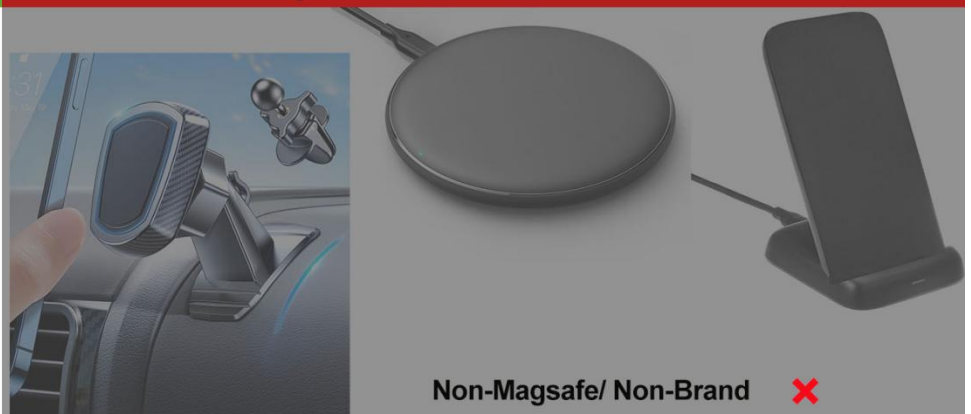
1. This case is only compatible with the **6.1-inch iPhone 15 Pro** (Smaller with 3 cameras) released in 2023. Please navigate to **Setting > General > About > Model Name** to check if your phone model is compatible.
2. **This case is only compatible with MagSafe accessories. MagSafe $\neq$ Magnetic. May Not work with Non-Brand Wireless Chargers. Not Work with Car Wireless Chargers/Pad in **Audi A6, 2024 Subaru Crosstrek, Tesla.****

Only MagSafe Comptible



Apple Magsafe ✓

Non-MagSafe/ Non-brand May NOT Compatible



Non-Magsafe/ Non-Brand ✗