

Limited Lifetime Warranty

Mercer promises the original purchaser to repair or replace, at Mercer's option, during the lifetime of the original purchaser, any knife found to be defective in material or workmanship when put to everyday use and cared for according to instructions. Minor imperfections, surface markings due to shipping, and slight color variations are normal. This warranty excludes damage from misuse or abuse (such as washing the knife in a dishwasher or using the knife as a tool), neglect, accident, alteration, fire or theft. To make a claim under the warranty, mail the knife in appropriate packaging, certified mail postage and insurance prepaid by you, with your proof of purchase, to Mercer at 1860 Smithtown Avenue, Ronkonkoma, NY 11779, Attn: Customer Service. Should Mercer determine that the knife was defective at the time of the original purchase, it will mail a repaired knife or a replacement knife to you, with the return postage paid by Mercer. If Mercer determines it was not defective it will return the knife postage prepaid to you with a reason for the denial of coverage. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Incidental, special, consequential or indirect damages are disclaimed and are excluded from this warranty. Some states do not allow the exclusion or disclaimer of such damages, so the above exclusion or limitation might not apply to you.

For more information, contact us by e-mail at info@mercerculinary.com or call us at 1-800-221-5202.

NO ACTIVATION REQUIRED FOR WARRANTY: You may have purchased a Mercer knife with a warranty that required activation of the warranty. Mercer no longer requires activation, and your warranty is effective, without activation, as long as you are the original purchaser and retain your proof of purchase. If you have any questions, please feel free to contact Mercer.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.