

Warranty (United States)

1. Should product breakdown, it will be repaired free of charge only within 1 years from the date of purchase, so please contact your nearest dealer or service center. Any expenses incurred by bringing this product to your nearest dealer or service center shall be borne by the customer.
2. The following situations are not covered by this warranty even if they occur during the above period.
 1. Malfunctions caused by misuse (e.g. operating other than as specified in the user guide)
 2. Malfunctions caused by repair, modification, or disassembly by a party other than a repair service provider designated by us
 3. Malfunctions caused by phenomena such as fire, natural disasters, geological events, lightning, or abnormal voltage
 4. Malfunctions that do not occur naturally, such as those caused by flooding, salt, dousing with liquids (e.g. rainwater, juice, alcoholic drinks), dropping, impact, entry of sand or dirt inside the camera, and pressure
 5. Malfunctions occurring from causes such as improper storage (as stated in the user guide), occurrence of mold, or improper care
 6. If a receipt or proof of purchase containing the vendor name and purchase date is not produced
3. This warranty covers the unit only. It does not cover accessories such as the soft case.
4. We cannot offer any guarantees concerning data stored in the internal memory. Back up any data before bringing the camera for repair.
5. Ricoh accepts no responsibility for any loss caused in relation to use of the camera, including loss of data, loss of opportunities, loss of profits, recovery expenses, payments to third parties, or other incidental, indirect or secondary loss, regardless of whether the malfunction occurs during the free repair period.
6. Special requests concerning the camera, such as part inspections and detailed inspections, incur separate expenses that are borne by the customer, even during the warranty period.

7. This warranty service is valid only in the country or region in which this product was purchased. If repair becomes necessary while overseas, have the product repaired after returning to the country where this product was purchased.

8. When requesting repairs, please be certain to back up all data currently in your camera in advance. In the repair service process, at our company's discretion, we may decide to replace the customer's camera with a new camera or the equivalent.

Website: <https://theta360.com/en>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.