How to return?

Thank you for purchasing from Meditana Ocela!

I apologize for any dissatisfaction you may be experiencing with your product. If you wish to return it, please follow the steps provided below:

- **1. Sign in to your Amazon account:** Visit the Amazon website and log in using your registered email address and password.
- **2. Go to the "Your Orders" page:** Click on the "Returns & Orders" tab located at the top-right corner of the Amazon homepage. This will take you to a page displaying a list of your recent orders.
- **3. Locate the order:** Find the order containing the product you want to return and click on the "Return or Replace Items" button next to it.
- **4. Select the reason for return:** Amazon will ask you to specify why you want to return the item. Choose the appropriate reason from the provided options.
- **5. Choose the return method:** Select the return method that is most convenient for you. Amazon offers options such as drop-off at a nearby

location or scheduling a carrier pickup.

- **6. Review return options:** Amazon will provide you with return instructions based on the selected return method. Carefully read and follow the instructions provided to ensure a smooth return process.
- **7. Package the item:** Put the product and any included accessories back into the original packaging, if available. If the original packaging is not suitable, use a sturdy box and make sure to protect the item adequately.
- **8. Attach the return label:** If Amazon provides a return label, affix it to the outside of the package, covering any previous shipping labels or barcodes. Ensure that the label is securely attached.
- **9. Ship the package:** Take the securely packaged item to a shipping service provider (such as a post office or shipping courier) and send it to the address mentioned on the return label. If you chose a carrier pickup, make sure to be available at the scheduled time.
- 10. **Track your return:** Keep a record of the tracking number provided by the shipping service. This allows you to monitor the progress of your return shipment.

Once Amazon receives your returned item, they will inspect it and process your refund according to their policies. The refund is typically issued to your original payment method.

Remember, these steps may vary slightly depending on the specific item, return reason, and location. If you encounter any difficulties or have further questions, you can visit the Amazon Help Center or contact Amazon customer support for assistance.

Item can't be returned?

1. Click"Meditana Ocela";



Add to List

2. Eneter "Meditana Ocela" and Ask a question;



3. Send your problems to us;

If you have any questions or concerns, please do not hesitate to reach out to our customer support team. We are always here to help and ensure you have a positive experience with our products.