

90-Day Money-Back Guarantee for Quality Related Issues

You may return your product and packaging within 90 days of purchase to receive a FULL REFUND for items received defective upon arrival. If the reason for return isn't quality-related, the customer must pay the return shipping costs.

1-Year Warranty for Quality-Related Issues

Requests within country of purchase

We will take care of all quality-related issues with a REPLACEMENT or REFUND including any return shipping costs within the first 90 days of purchase. After 90 days the customer will be eligible for a REPLACEMENT only.

Please note: Any provided shipping labels must be used within 20 days of purchase.

Requests from outside country of purchase / orders shipped internationally

We will take care of all quality-related issues with a REFUND or REPLACEMENT. International shipping costs must be covered by the customer. This includes purchases shipped overseas from the USA via Amazon.

For purchases made through other retailers:

Other retailers' after-sales support policies will vary. Please contact the retailer directly for specific guidance on their warranty process.

Unauthorized reselling of ExpetPower products is strictly prohibited.

Website: <http://www.expertpowerstore.com>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.