

15-Day Money-Back Guaranteed for Any Reason

You may return your undamaged product and packaging within 15 days of purchase to receive a FULL REFUND for any reason. If the return reason isn't quality-related, the customer needs to pay the return shipping costs.

12-Month Warranty for Quality-Related Issues

For 12 months after the date of purchase, We will take care of all quality-related issues with a REPLACEMENT or FULL REFUND or PARTIAL REFUND according to different situation.

Please note: This warranty is only orientated to endoscope camera, phone accessories, outdoor sports supplies.

For RC DRONE, we can provide an extra replacement accessories to get a fast and effective repair.

Contacting Us

If you have any questions or concerns about our warranty, please contact us via email or phone.

Email: support@ipotensic.com

Phone: +86-755-82528674 (Sun to Fri 9PM -6AM (ET))

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.