

* Sangean Warranty Policy

Sangean America, Inc. warrants its products to be free from defects in material and workmanship under normal use and conditions on parts & labor. Specific periods of warranty vary by product and product category. Sangean offers a 90 day Limited warranty for all Pocket Radios. Portable and Table Top Radios have a 1 Year limited manufactures warranty.

This warranty does not cover :

1. Units that have been misused or damaged by accident.
2. Units that have been repaired or altered by persons other than the Sangean America Service Center.
3. Damages caused by leaking or defective batteries, batteries used past their expiration date, or other damage created by batteries.

Should service be necessary for any reason due to manufacturing defect or malfunction during the warranty period Sangean America, Inc. will repair or replace, at its discretion, the defective merchandise at no charge (except for a small charge for handling, packaging, return postage and insurance), upon delivery of this product to Sangean America, Inc. Service Center with a copy of proof of purchase date.

Things to include with returned product :

1. Copy of proof of purchase that includes the date of purchase.
2. A letter explaining the nature of the problem you are experiencing with your product.
3. Current and detailed contact information in the case that we need to contact you.
4. A check or money order in the amount of \$6 for all Pocket Radios under warranty or \$8 for all Portable and Table Top Radios.

Shipping Instructions :

1. Remove the batteries (if applicable) from the unit prior to shipping. Failure to do so may create further damage to the radio and void the warranty.
2. Include all accessories included with the radio. This includes power cords, adapters, headphones, antennas, remotes, and owners manual.
3. Properly package your product using appropriate protective materials such as peanuts, air packets, newspaper, bubble wrap or other.
4. We always recommend that you insure your package for the full retail value of your radio and use a method of shipment that provides some form of tracking or delivery confirmation. We are not responsible for lost packages.
5. Repair times vary, but please allow 3-6 weeks to receive your repaired or replaced radio.

Ship to :

Sangean America, Inc.
ATTN: Service Department.
9900 Jordan Circle Santa Fe Springs, CA 90670, U.S.A.
Tel: (562) 941-9900
Fax: (562) 941-9909
Toll Free: (888) 726-4326

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.