

Frequently Asked Questions

What is the difference between Bose Noise Cancelling Headphones 700 and QuietComfort 35 wireless headphones II?

QuietComfort 35 headphones II offer a classic solution for anyone who wants acclaimed noise cancelling technology and volume-optimised audio performance. Bose Noise Cancelling Headphones 700 also deliver on this promise, but feature a brand-new acoustic design to achieve slightly better noise cancelling than QC35 II while also allowing you to transition from full isolation to full transparency. Another key improvement is the adaptive four-microphone system that automatically adapts to your environment to isolate your voice from competing noises so that you can confidently take a call or talk to your voice assistant. And a new touch interface provides intuitive gesture-based controls for managing your content.

What is TriPort acoustic headphone structure?

Proprietary TriPort acoustic headphone structure utilises external ports to vent the earcups and effectively enlarge the acoustic volume, without increasing the size of the earcup. The result is better audio and active noise reduction from smaller, lighter, more comfortable headphones. TriPort acoustic headphone structure is used in all of our consumer headphones and headsets.

How is the total noise cancellation in Bose Noise Cancelling Headphones 700 achieved?

Bose Noise Cancelling Headphones 700 utilise both active and passive noise-reduction technologies. They use a sophisticated proprietary electronics approach to active noise reduction, placing microphones both inside and outside the earcups. The electronics system senses the sound in almost any environment and then measures, compares and reacts—instant by instant—to produce an opposing cancellation signal. The passive noise reduction is achieved by the

combination of the acoustic design and materials chosen for the earcups and cushions.

How many microphones do the Bose Noise Cancelling Headphones 700 have?

The Bose Noise Cancelling Headphones 700 are comprised of a new, eight-microphone system. Six microphones are used as part of the noise cancelling technology to manage how much or how little of your surroundings you hear. And two of those microphones combine with two others to deliver unrivalled voice pickup performance.

Can Bose Noise Cancelling Headphones 700 take calls?

Yes. Bose Noise Cancelling Headphones 700 have an adaptive four-microphone system that allows you to use the headphones during calls when connected to any smartphone. In addition to traditional calls, the headphones will work with many apps that use Voice over Internet Protocol (VoIP), such as Skype or FaceTime.

How do I pair Bose Noise Cancelling Headphones 700 with my mobile device?

First, make sure your headphones are turned on with a single press of the upper button on the back of the right earcup. Next, press and hold the power button for three seconds to put the headphones into pairing mode. Please note, if this is your first time connecting the headphones, they will automatically turn on in this pairing mode. Voice prompts will provide you with additional guidance. We recommend that you use the Bose Music app to complete the pairing process. However, you can also use the Bluetooth settings on your device.

Can Bose Noise Cancelling Headphones 700 be simultaneously connected to two mobile devices?

Yes. Multi-point technology allows Bose Headphones 700 to maintain a connection to two devices at the same time—for example, an iPad and a

smartphone. So, while you're watching video on the connected iPad, the headphones will automatically pause the video to answer a call from the connected smartphone. When the call is finished, the headphones will swap back to the video on the iPad.

What is the range of Bose Noise Cancelling Headphones 700?

Bose Noise Cancelling Headphones 700 have a range of up to 10 meters (33 ft) from the source device. It is realistic to describe the range as being the room that the user is in and the adjacent room. This range may be reduced by physical obstructions, such as walls and doors, or by interference from other electronic devices. Pops or a crackling noise may be heard if there's interference with the Bluetooth connection. If that happens, move away from wireless routers or microwaves and bring your headphones closer to the Bluetooth device.

How long will the battery stay charged?

Bose Noise Cancelling Headphones 700 use a custom-designed lithium-ion rechargeable battery that provides up to 20 hours of full-featured audio playback.

How do I control volume or manage my content with the Bose Noise Cancelling Headphones 700?

The front half of the right earcup houses our touch interface for basic controls. This includes intuitive gestures like slide up and down for volume control and slide forward and back for track forward/back controls. In addition, a double tap will pause or play your content and also answer or hang up a call.

How do I fold the Bose Noise Cancelling Headphones 700 for storage?

The Bose Noise Cancelling Headphones 700 utilise a hidden pivot design to quickly fold flat with one twist of the earcups, and can be stored neatly in a thin tapered hard case. Inside the case, there is a dedicated cable management compartment with a magnetic cover. While the new design improves ease of use and utility, the

thin wedge shape also facilitates storage in tight locations, including seat pockets, backpacks and bags.

Is my mobile device compatible with Bose AR?

Bose AR is currently compatible with iPhone and iPad devices. Bose AR-enhanced apps for Android users are in development. The features and availability of Bose AR may vary.

How do I use my phone's default virtual assistant?

Using the lower button on the back of the right earcup, Bose Headphones 700 give you access to your phone's default virtual assistant, like Siri.