

Earphones

What's the max attenuation for Shure earphones?

Shure Sound Isolating Earphones block up to 37 dB of background noise depending on the used sleeves.

Can I go for a custom mold ?

Custom molds are not directly offered by Shure but there are partners in each country that offer custom molds.

Can I replace a cable when it is broken ?

The following models come with detachable cables: SE215, SE315, SE425, SE535 and SE846. For these models cables are sold separately and therefore can be replaced.

Can I replace just one earpiece?

Yes. Please contact our service department.

What are the differences between different models ?

SE112: Uses one dynamic driver and does not feature detachable cable

SE215: Uses one dynamic driver and comes with detachable cable and ergonomic earphones housing
SE315: Uses one balanced armature driver and comes with detachable cable and ergonomic earphones housing

SE425: Uses two balanced armature drivers and comes with detachable cable and ergonomic earphones housing

SE535: Uses three balanced armature drivers and comes with detachable cable and ergonomic earphones housing

SE846: Uses four balanced armature drivers including subwoofer performance, detachable cable, ergonomic earphones housing and detachable nozzle

How Do I DETACH THE DRIVERS ?

Just pull the earphones from the cable. Even if there seems to be some resistance, earphones don't break.

Can I use them while running? will they be affected by sweat?

The SE215, SE315, SE425, SE535 and SE846 earphones use a cable which is resistant against sweat. These earphones have been designed to resist conditions on stage, which includes a lot of sweat.

Are they noise cancelling or sound isolating ?

Shure earphones are based on the sound isolating principle.

How DO I CLEAN THE SHURE SOUND ISOLATING EARPHONES?

Shure earphones furnish a cleaning tool. Use the wire loop of this tool to remove wax/debris build-up if you recognize any change in the overall output level. Make sure that you hold the earphone with the nozzle pointed downward while cleaning as it is desired to have the wax fall out of the nozzle, not accumulate in the center of the nozzle. When inserting the wire loop into the nozzle, the wire loop tip should rest against the edge of the damper; the side of the loop should rest against the side wall of the nozzle. Keep the wire loop tip against the edge of the damper/filter. Scrape the loop around the side wall while pulling it outwards to remove the wax. Do not press the loop deeper into the nozzle as this might puncture the damper/filter. Such damage will allow wax/debris to get into the transducer section of the earphone. Eventually, the audio signal will diminish or stop completely. At this point, the earphones must be sent to Shure Service/Repair.

I HAVE GOT INTERMITTENT AUDIO HOW DO I TROUBLESHOOT A POTENTIAL FAULT ?

Try to figure out if the defect comes from one of the earbuds or a connector. As soon as you may have diagnosed the point of failure, get in touch with your local Shure service center. The earphones are noisy what should I do?

Try to clean the earphones using the furnished cleaning tool. If the sound does not improve, please get in touch with your local Shure service center.

How many drivers do the different models have ?

SE112: One SE215: One SE315: One SE425: Two SE535: Three SE846: Four