

PHILIPS

USA and CANADA Monitor Warranty Statement

Your Philips Warranty

Thank you for purchasing this Philips monitor.

All Philips monitors are designed and manufactured to high standards, deliver high-quality performance, ease of use and ease of installation. Should you encounter any difficulties while installing or using this product, please contact Philips directly to benefit from your Philips warranty.

LIMITED WARRANTY (Computer Monitor)

U.S.A.: Four Years Free Labor / Four Years Free Service on Parts / Four Years Exchange*

*Product will be advance exchanged with a new, renewed to original specifications or alternative model with equal or better specification unit within two business days if the RMA (Return Merchandise Authorization) has been accepted by 12:00 PM EST. This advance exchange will cover all four years warranty, and cover the shipping and return freight.

Canada: Four Years Free Labor / Four Years Free Services on Parts / Return to Depot for Repair Service.

*Defective monitor will have to get return authorization first then ship to repair service provider via ground. Philips covers first year round trip freight. If you have any problems with your monitor within the 2nd to 4th year of purchase, we will repair it after it has been sent to the service provider at your expense and will be returned to you within five working days from the date of receiving the monitor, free of charge.

*Product will be either repaired or replaced with equivalent or better specification product.

WHO IS COVERED?

You must have proof of purchase to receive warranty service. A sales receipt or other document showing that you purchased the product is considered proof of purchase.

WHAT IS COVERED?

Warranty coverage begins the day you buy your product. All parts will be repaired or replaced, and labor is free. *Out of warranty*, you pay for the replacement or repair of all parts, and for all labor charges. All parts, including repaired and replaced parts, are covered only for the original warranty period. When the warranty on the original product expires, the warranty on all replaced and repaired products and parts also expires.



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Side A

WHAT IS EXCLUDED?

Your warranty does not cover:

- Labor charges for installation or setup of the product, adjustment of customer controls on the product, and installation or repair of antenna systems outside of the product.
- Product repair and/or part replacement because of misuse, accident, unauthorized repair or other cause not within the control of Philips.
- Reception problems caused by signal conditions or cable or antenna systems outside the unit.
- A product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications.
- Incidental or consequential damages resulting from the product. (Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you. This includes, but is not limited to, prerecorded material, whether copyrighted or not copyrighted.)
- The model or production number on the product has been altered, deleted, removed or made illegible.

Where CAN I GET MORE INFORMATION?

For warranty coverage information and additional support requirement in the USA, please visit www.usa.philips.com website, or contact the Philips Customer Care Center by calling (877) 835-1838. In Canada, please visit www.philips.ca, or contact (800) 479-6696.

Before Requesting Service

Please check your CD manual (E-DFU) before requesting service. Adjustments of the controls discussed there may save you a service call.

TO GET WARRANTY SERVICE

Contact the Philips Customer Care Center phone number listed below for product assistance and procedures for servicing:

Philips Customer Care Center: USA(877) 835-1838, Canada (800) 479-6696

(In the USA, all implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the duration of this express warranty. But, because some states do not allow limitations on how long an implied warranty may last, this limitation may not apply to you.)

In the United States of America, this limited warranty is only valid for Products purchased in the Continental United States, Alaska, and Hawaii. Outside the United States of America, this limited warranty is only valid for Products purchased in Canada.