

USER MANUAL

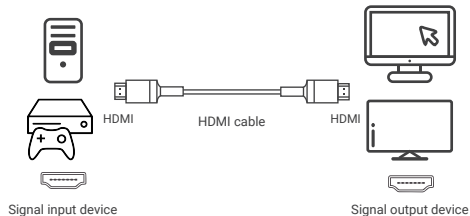
8K HDMI to HDMI Cable

Video Cables

Attention

- Before use, please confirm whether the device interface supports the standard HDMI interface.
- The achievable resolution and refresh rate depend on the specifications of the output device, cable, and connected display.
- When using the HDMI cable, please avoid excessive bending, frequent folding, or twisting, as this may damage the wire core or shielding layer.
- HDMI cables cannot be used for charging; using them with devices with insufficient voltage may result in improper operation.

Using Your Product



Specifications

HDMI Version	HDMI 2.1 and is backward compatible.
Supported Resolutions	8K@60Hz, 4K@120Hz, 4K@60Hz, 1440P@120Hz, 1080P@240Hz, etc.
Supported Features	Dolby Vision, Dolby Sound, Dynamic HDR, Mirror Mode, Extended Mode, Game Mode, eARC, HDCP2.2/2.3, Ethernet, VRR, QMS, QFT, ALLM, etc.
Compatibility	Compatible with all standard HDMI devices, such as Laptop, Desktop, X box, PS4/PS5, TV, Monitor, Projector, Sound Bar, etc.

Frequently Asked Questions(FAQ)

Q: No signal upon connection?

A: (1) The HDMI cable might not be securely connected.

Ensure the cable is firmly connected to the HDMI port of the device and that the device's power is on.

(2) Your display device might not automatically switch the input source. Manually adjust the input source to select the corresponding HDMI input.

(3) Try using another HDMI port on the display device.

You can also restart the device to see if there is any change.

Q: No audio upon connection?

A: (1) There might be an issue with the audio settings of the devices.

Output Device: Select the appropriate HDMI device output in "Sound Settings" (or a similar option).

Display Device: Select "HDMI" as the audio input source in "Sound Settings" (or a similar option).

(2) If the issue persists, it might be a driver problem with the output device. Visit the computer or graphics card manufacturer's website to download the latest drivers.

Q: Display device flickering or black screen?

A: (1) There may be a resolution compatibility issue.

Try adjusting the resolution settings of the output device to ensure compatibility with the display device's resolution.

(2) Lower the refresh rate (e.g., from 120Hz to 60Hz) to test if the display stabilizes.

(3) If the issue persists, the HDMI port might be physically damaged or loose. Try connecting to a different HDMI port to test.

Q: Compatibility with all HDMI-supported devices?

A: (1) This product is compatible with all devices that have a standard HDMI interface.

Q: Why can't it reach 4K 120Hz upon connection?

A: (1) The output device or display device might not support 4K 120Hz. Check if both the output and display devices support 4K 120Hz. You can verify this on the manufacturer's website or by contacting their customer service.

(2) There might be a settings issue with the display device. Check the settings of the display device. For example, for an LG 4K 120Hz TV, go to the TV settings, find "HDMI Deep Color" in the HDMI settings, and select 4K.

If you have confirmed proper usage and still experience issues, please contact our customer service department for assistance. To better and more efficiently resolve your issue, please provide the following information when inquiring:

- **Specific problem description** : (e.g., no video signal, no audio, etc.)
- **When the problem started:**
- **Model of the connected devices** : (specific model of computer, TV, monitor, etc.)
- **Converters or adapters (if so, please specify the model):**

If you would like more information or need further assistance, you can always contact us, and we will provide timely help.
