

TROUBLESHOOTING GUIDE

PROBLEM	SOLUTION
Unit does not operate.	Check that the unit is plugged in. Check that filter is in place. Confirm that filter is Genuine Replacement Filter Call Customer Service.
Unit shuts off unexpectedly.	Check that unit is plugged into a working electrical outlet. Check that filter is firmly in place. Check that the Rear Cover is latched firmly in place. Call Customer Service.
No air circulating from unit.	Unplug unit. Check Pre-/Carbon and filters. Clean Pre-/Carbon Filter if necessary. Replace filter if necessary.
Increase in noise level.	Make sure the filters are clean. Replace if necessary.
Control buttons "beep" when pushed. (AC5350 Series)	To shut off the "beeping" sound when buttons are pushed. 1. Press and hold the TIMER and UV buttons for 3 seconds. 2. Select ON/OFF. 'Beeping' will automatically be reset to ON when the unit is unplugged.
Red light is flashing.	Replace filter and reset system.
Blue ring on product is flashing.	Replace bulb and reset system.