

Warranty Terms

Canon Card Photo Printer Limited Warranty

The limited warranty set forth below is given by Canon U.S.A., Inc. in the United States and Canon Canada Inc. in Canada with respect to the Canon brand Card Photo Printer (the “Product”) purchased with this limited warranty, when purchased and used in the United States or Canada. This limited warranty only applies to the Product packaged with this limited warranty. Canon U.S.A., Inc. will be referred to collectively herein as “Canon.”

The product, when delivered to you in new condition in its original container, is warranted against defects in materials and workmanship under normal use and service for a period of 1(one) year from the date of original purchase. Defective parts or a defective Product returned to Canon, or an Authorized Service Center, and proven to be defective upon inspection, will be repaired with new or comparable rebuilt parts or exchanged for a refurbished Product as determined by Canon or the Authorized Service Center. Warranty replacement shall not extend the original period. This warranty does not cover any accessories, nor does it cover any consumables, such as paper or ink cartridges, as to which there shall be no warranty or replacement.

This limited warranty shall only apply if the Product is used in conjunction with compatible computers, peripheral equipment and software, as to which items Canon shall have no responsibility. Non-Canon brand equipment and software that may be distributed with the Product are sold “as is” and without warranty of any kind by Canon, including any implied warranty or condition regarding merchantability or fitness for a particular purpose, and all such warranties and conditions are disclaimed. The sole warranty, if any, with respect to such non-Canon brand items is given by the manufacturer or producer thereof.

This limited warranty covers all defects encountered in normal use of the Product and does not apply in the following cases:

- (a) Loss of or damage to the Product due to abuse, neglect, mishandling, improper packaging by you, alteration, accident, electrical current fluctuations, improper use, failure to follow operating or maintenance instructions in, or environmental conditions prescribed in, Canon USA's user's manual or other documentation, or services performed by someone other than a Canon USA repair facility or Authorized Service Center. Without limiting the foregoing, water damage, sand/corrosion damage, battery leakage, dropping the printer, scratches, and abrasions will be presumed to have resulted from misuse, abuse or failure to operate the Product as set forth in the operating instructions.
- (b) Use of parts or supplies (other than those sold by Canon) that cause damage to the Product or cause abnormally frequent service calls or service problems.
- (c) Use of supplies or parts (other than those distributed by Canon)
- (d) If the Product has had its serial number or dating defaced, altered or removed.
- (e) If the Product is used for commercial or industrial use.

NO IMPLIED WARRANTY, INCLUDING ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, APPLIES TO THE PRODUCTS AFTER THE APPLICABLE PERIOD OF THE EXPRESS LIMITED WARRANTY STATED ABOVE, AND NO OTHER EXPRESS WARRANTY, GUARANTY OR CONDITION, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BIND CANON, OR ITS AUTHORIZED SERVICE CENTER. (SOME STATES AND PROVINCES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.) CANON SHALL NOT BE LIABLE FOR LOSS OF REVENUES OR PROFITS, INCONVENIENCE, EXPENSE FOR SUBSTITUTE EQUIPMENT OR SERVICE, STORAGE CHARGES, LOSS OR CORRUPTION OF DATA, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE, OR INABILITY TO USE THE PRODUCT REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF CANON, OR ITS AUTHORIZED SERVICE CENTER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST CANON, OR ITS AUTHORIZED SERVICE CENTER, BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO YOU AND YOUR SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON, OR ITS AUTHORIZED SERVICE CENTER. (SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.) THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE PRODUCT OR THE PERSON FOR WHOM IT WAS PURCHASED AS A GIFT, AND STATES YOUR EXCLUSIVE REMEDY.

For Products Purchased in the U.S.A.

You may obtain technical support for your Product as follows:

- E-mail support via our Web Site at www.usa.canon.com
- Telephone assistance from a Canon U.S.A. Customer Care representative free of charge during regular business hours (currently Monday-Friday 9:00am-8:00pm EST, excluding holidays) at 1-800-OK-Canon (1-800-652-2666)

For Products Purchased in Canada

You may obtain technical support for your product as follows:

- Telephone assistance from a Canon Canada customer Care representative free of charge during regular business hours (currently Monday-Friday 9:00am-8:00pm EST, excluding holidays) at 1-800-OK-Canon (1-800-652-2666)

Have your Product serial number and your date of purchase available when you make the call to expedite service. A Canon Customer Care representative will attempt to diagnose the nature of the problem and correct it over the telephone. If the problem cannot be corrected over the telephone, you will be asked to follow the applicable procedures for Mail-In Service. Note that a dated proof of purchase is required at the time of service. This requirement will be satisfied by providing a copy of your dated bill of sale.

*Technical support program specifics subject to change without notice.

MAIL-IN SERVICE

MAIL-IN SERVICE is a program under which your Product is repaired by a Canon U.S.A. or Canon Canada Authorized Service Center. You will be given the name, address and phone number of an Authorized Service Center, by contacting the Canon U.S.A. Customer Care Center at 1-800-828-4040 or Canon Canada Customer Information Centre at 1-800-OK-CANON (1-800-652-2666). It is your responsibility to properly package and send the defective product together with a copy of your dated proof of purchase, a complete explanation of the problem and a return address to the Authorized Service Center at your expense. Do not include any other items with the defective Product. The defective Product covered by this limited warranty will be repaired and returned to you without charge by the Authorized Service Center. Any product received by the Authorized Service Center this is not covered by the limited warranty will be returned unrepaired, or, at the discretion of the Authorized Service Center, you may receive a written estimate of repair at such cost as the Authorized Service Center may establish from time to time.

This limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state (or province to province in Canada).

Canon U.S.A., Inc.
One Canon Park
Melville, NY 11747

Canon Canada Inc.
6390 Dixie Road
Mississauga, Ontario L5T 1P7
Canada

(The above addresses are not to be used for the MAIL-IN SERVICE program.)